

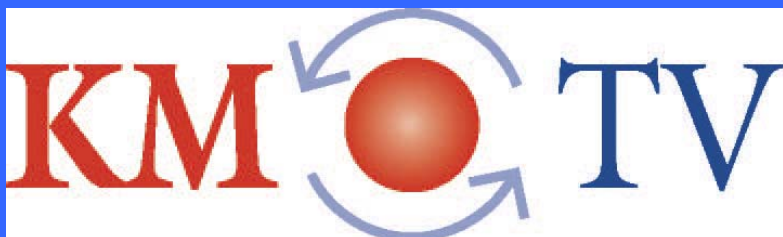
**Quick**

**Reference**

**Guide to**

**Interactive**

**Digital TV**



Congratulations on your decision to add Interactive Digital TV for your family's entertainment. This service is unique because with just one Interactive Digital Set-top Box, you can watch and/or record up to 3 different channels all at one time!

For future reference, your TVs will remain on the following channels:

- Main TV- Channel 4
- Second TV- Channel 7
- Third TV- Channel 13

For the most part, you can put away the original remotes that came with your TV and use your new remote(s) to select the channels you want to watch.

**Now you are ready to use your new remotes!**

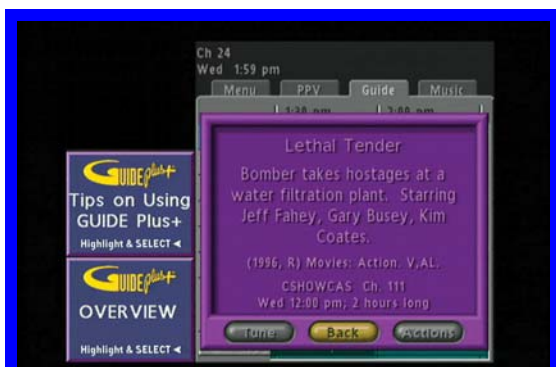


## USING YOUR INTERACTIVE PROGRAM GUIDE

Press **GUIDE** on your *new* remote

- Using the blue arrow keys, surf through the Interactive Program Guide
- Press **PAGE** or **PAGE** buttons to go through a whole page of the guide at a time
- Press **DAY** button to get information **about** shows playing at a future time
- Using the blue arrow keys, highlight the program you want and press **SELECT**
- Using the blue arrow keys, highlight one of three options: TUNE, BACK, or ACTIONS
- > To go to that show: highlight TUNE, and then **SELECT**
- > To return to the Interactive Program Guide: Highlight BACK, then **SELECT**
- > To Record, Autotune or Lock out this channel: Highlight ACTIONS, then **SELECT**
- Press **EXIT** until you return to TV viewing

## GET INFO ABOUT A SHOW, WHILE IN THE GUIDE



- Using the blue arrow keys, highlight a program in the Interactive Program Guide
- Press **INFO** on your new remote
- Press **EXIT** until you return to TV viewing

## GET INFO ABOUT A SHOW, WHILE WATCHING ANOTHER SHOW

- Press **INFO** on your *new* remote
- Using the blue arrow keys, check info on what is on and what is coming up next
- > ▲ and ▼ blue arrow keys- show different channels
- > ◀ and ▶ blue arrow keys- show programs ahead or behind in 30 minute increments
- Press **SELECT** to tune to another channel
- Press **EXIT** until you return to TV viewing



USER TIP: THIS IS THE ONLY INTERACTIVE DIGITAL TV SERVICE THAT YOU CAN SET UP TO 3 SEPARATE FAVORITE CHANNEL LISTS—1 FOR EACH PERSON IN YOUR FAMILY. YOU CAN ALSO REARRANGE THE ORDER THE CHANNELS WILL APPEAR IN YOUR GUIDE (FOR EXAMPLE, ALL THE NEWS CHANNELS FIRST AND SPORTS CHANNELS SECOND.) AND, YOU CAN EVEN DELETE SOME OF THE CHANNELS THAT YOUR CHILDREN WATCH, BUT YOU DON'T (OR VICE VERSA)!

## **CUSTOMIZE YOUR INTERACTIVE PROGRAM GUIDE**

### **TO START:**

- Press **MENU** on your new remote
- Using the blue arrow keys, highlight SET UP THE CHANNELS and press **SELECT**
- Now proceed to customize your Interactive Program Guide

### **SET UP A “MY FAVORITES” CHANNEL LIST**

- Using the blue arrow keys...
  - > Highlight *FAVORITE CHANNELS* and press **SELECT**
  - > highlight the channel(s) you want to appear in the "my favorites" channel list and press **SELECT**. To remove channel(s) from your favorites list, use the blue arrow keys to Highlight the channel(s) and press **SELECT**
- Press **EXIT** until you return to TV viewing
- Press **FAV** to view your favorites

### **REMOVE CHANNELS FROM YOUR GUIDE**

- Using the blue arrow keys...
  - > Highlight *REMOVE CHANNELS* and press **SELECT**
  - > highlight the channel(s) you want to delete from your Interactive Program Guide and press **SELECT**
- Press **EXIT** until you return to TV viewing

### **REARRANGE CHANNEL ORDER IN YOUR GUIDE**



- Using the blue arrow keys...
  - > Highlight *CHANGE CHANNEL ORDER* and press **SELECT**
  - > Highlight the channel(s) you want to move and press **SELECT**. A 4-arrow icon now appears to the left of that channel
  - > highlight the location you want the channel(s) to appear in your Interactive Program Guide and press **SELECT**
- Press **EXIT** until you return to TV viewing

### **TO RESET BACK TO ORIGINAL SETTINGS**

- Using the blue arrow keys...
  - > Highlight *CHANGE CHANNEL ORDER* and press **SELECT**
  - > Highlight *RESET* and press **SELECT**

**SEARCH BY THEME**



- Press **MENU** on your new remote
- Using the blue arrow keys...
  - > Highlight **THEME SEARCH** and press **SELECT**
  - > highlight the category of programming you want to watch (i.e. movies, sports, news, etc.) and press **SELECT**
  - > highlight the subcategory of programming you want to watch (i.e. action movies, western movies, comedies, etc) and press **SELECT**
  - > Highlight the program you want, and press **SELECT**
  - > Highlight **TUNE**, **BACK** or **ACTIONS** and press **SELECT**
- Press **EXIT** until you return to TV viewing

**SEARCH BY TITLE**



- Press **MENU** on your new remote
- Using the blue arrow keys...
  - > Highlight **TITLE SEARCH** and press **SELECT**
  - > highlight the first letter or number of the title of the program, and press **SELECT**
  - > highlight the second letter or number of the title of the program and press **SELECT**
- To erase the last letter entered, highlight **BACK** and press **SELECT**. To clear all letters, Highlight **RESET** and press **SELECT**
- Once you see the title of the program in the box on the right, use the blue arrow keys to move to that box, highlight and press **SELECT**
- Using the blue arrow keys, highlight **TUNE**, **BACK** or **ACTIONS** and press **SELECT**
- Press **EXIT** until you return to TV viewing

**SEARCH BY CHANNEL**

- Press **GUIDE** on your new remote
- Using the blue arrow keys, highlight a channel and press **SELECT**
- Press **PAGE** ▼ to see programs airing now on other channels or **DAY** ► to see programs airing in the future
- Using the blue arrow keys, highlight *TUNE*, *BACK* or *ACTIONS* and press **SELECT**
- Press **EXIT** until you return to TV viewing

USER TIP: NOW THAT YOU'VE FOUND YOUR SHOWS, YOU DON'T WANT TO MISS A MINUTE. USE THE CONVENIENT AUTOTUNE FEATURE SO YOUR SHOWS FIND YOU!

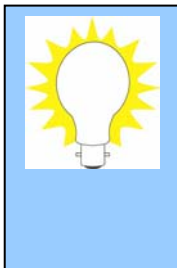
**AUTOTUNE (ONE TIME/EVERY MON-FRI/ONCE A WEEK)**



- Press **GUIDE** on your new remote
- Using the blue arrow key...
  - > highlight the program you want to watch and press **SELECT**
  - > highlight *ACTIONS* and press **SELECT**
  - > highlight *SCHEDULE AUTOMATIC TUNE* and press **SELECT**
  - > highlight your tuning preference (*ONE TIME*, *EVERY MON – FRI* or *ONCE A WEEK*) and press **SELECT**
- Press **EXIT** until you return to TV viewing

**TO CANCEL AUTOTUNE:**

- Press **GUIDE** on your new remote
- Using the blue arrow keys...
  - > Highlight the program you have autotuned and press **SELECT**
  - > highlight *ACTIONS* and press **SELECT**
  - > Highlight *CANCEL THIS AUTOMATIC TUNE* and press **SELECT**
- Press **EXIT** until you return to TV viewing



USER TIP: TO TEMPORARILY UNLOCK A PROGRAM, PRESS GUIDE AND USING THE BLUE ARROW KEYS, HIGHLIGHT THE PROGRAM AND PRESS SELECT. ENTER YOUR PARENTAL CONTROL PASSWORD.

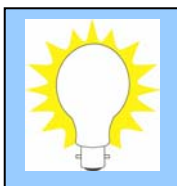
THERE ARE TWO SEPARATE LOCKS AVAILABLE—ONE FOR SUBSCRIPTION TV CHANNELS (PARENTAL CONTROL) AND ONE FOR PAY PER VIEW (PURCHASE CONTROL). EACH MUST BE ENTERED SEPARATELY.

**TO START:**

- Press **MENU** on your new remote
- Using the blue arrow keys, highlight PARENTAL CONTROL and press **SELECT**
- Now proceed to set up passwords and/or lock the service

**SET UP PASSWORD(S)**

- Using the blue arrow keys...
- > Highlight *SET UP PASSWORDS*, and press **SELECT**
- > highlight *CREATE PARENTAL PASSWORD* or *CREATE PURCHASE PASSWORD* and press **SELECT**
- Press **EXIT** until you return to TV viewing.



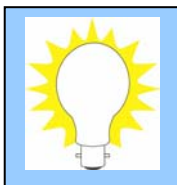
USER TIP: REMEMBER TO WRITE DOWN YOUR PASSWORD(S) AND KEEP THEM IN A SAFE PLACE FOR FUTURE REFERENCE.

**CHANGE OR REMOVE YOUR PASSWORD(S)**

- Using the blue arrow keys, highlight *CHANGE OR REMOVE PARENTAL PASSWORD* and press **SELECT**
- Using the numeric keypad on your new remote, enter your old password and press **SELECT**
- Press **EXIT** until you return to TV viewing

**LOCK BY CHANNEL(S)**

- Using the numeric keypad on your remote, enter your 4 digit Password
- Using the blue arrow keys...
- > Highlight *LOCK BY CHANNEL* and press **SELECT**
- > Highlight specific channel(s) you want to lock out, and press **SELECT**
- Press **EXIT** until you return to TV viewing



USER TIP: TO TEMPORARILY UNLOCK A PROGRAM, PRESS GUIDE AND USING THE BLUE ARROW KEYS, HIGHLIGHT THE PROGRAM AND PRESS SELECT. ENTER YOUR PARENTAL CONTROL PASSWORD.

**LOCK TV SHOWS AND/OR MOVIES BY RATING OR CONTENT**



- Using the numeric keypad on your new remote, enter your 4 digit Password
- Using the blue arrow keys...
  - > Highlight **LOCK BY TV RATINGS** or **LOCK BY MOVIE RATINGS** and press **SELECT**
  - > Highlight Rating and/or Content categories you want to lock out, and press **SELECT**
- Press **EXIT** until you return to TV viewing



USER TIP: YOU MUST SELECT EACH RATING YOU WANT LOCKED. EVERY CATEGORY NEEDS TO BE SELECTED SEPARATELY. FOR EXAMPLE, SELECTING PG-13 DOES NOT AUTOMATICALLY LOCK OUT R AND X. REMEMBER TO REPEAT THIS PROCESS ON ALL TVs. EACH TELEVISION NEEDS TO BE INDEPENDENTLY LOCKED.

**LOCK TV VIEWING FOR BLOCKS OF TIME**

- Using the numeric key pad on your new remote, enter your 4 digit Password
- Using the blue arrow keys...
  - > Highlight **LOCK BY TIME** and press **SELECT**
  - > set the **START LOCK AT:** time and **END LOCK AT:** time and **HOW OFTEN:**
  - > use the slide bar to turn **LOCK BY TIME** "ON" or "OFF"
- Press **EXIT** until you return to TV viewing

**LOCK THE ENTIRE SERVICE TO ENSURE NO TV VIEWING**

- Using the numeric key pad on your new remote, enter your 4 digit Password
- Using the blue arrow keys highlight **LOCK SET-TOP BOX NOW** and press **SELECT**



USER TIP: TO UNLOCK BY LOCK BY TIME OR LOCK SET-TOP BOX NOW, PRESS SELECT DURING THE LOCKOUT AND ENTER YOUR 4 DIGIT PASSWORD.

**ONE TOUCH RECORD USING YOUR INTERACTIVE PROGRAM GUIDE – TV with IR Blaster**



- Turn VCR off
- Press **GUIDE** on your new remote
- Using the blue arrow keys...
  - > Highlight the program you want to record and press **SELECT**
  - > Highlight **ACTIONS** and press **SELECT**
  - > Highlight **RECORD THIS SHOW** and press **SELECT**
  - > Highlight the frequency of recording – **ONE TIME** or **EVERY MON – FRI**, or **ONCE A WEEK** and press **SELECT**
- Press **EXIT** until you return to TV viewing

**CANCELLING A RECORDING – TV with IR Blaster**

- Press **GUIDE** on your new remote
- Using the blue arrow keys...
  - > Highlight the program you chose to record and press **SELECT**
  - > highlight **ACTIONS** and press **SELECT**
  - > Highlight **CANCEL THIS RECORDING** and press **SELECT**
- Press **EXIT** until you return to TV viewing

**HOW TO RECORD ONE PROGRAM WHILE WATCHING ANOTHER – TV with IR Blaster**

- Using your new remote, turn on your TV and press **SELECT**
- Using your **VCR** remote...
  - > Turn on your VCR
  - > Tune the VCR to the Main TV (refer to page 2 for specific channel numbers)
- Using your TV's original remote, tune your TV to receive the output from your VCR (Channel 3 or 4)
- Using your new remote, tune to the channel you want to record
- Insert a tape into your VCR and press **RECORD** on your VCR



USER TIP: IF YOU DO NOT SEE A PICTURE, PRESS THE TV/VCR BUTTON ON YOUR VCR REMOTE.

**HOW TO RECORD MANUALLY – OTHER TVs**

- Using your TV's original remote, turn on your TV and set it to monitor output from your VCR (this will normally be Channel 3 or 4)
- Using your VCR remote, turn on your VCR and set it to Channel 4 (Main TV), Channel 7 (Second TV), or Channel 13 (Third TV)
- Using your new remote, tune to the program you want to record
- Insert a tape into your VCR and press **RECORD** on your VCR remote



USER TIP: IF YOU DECIDE TO TURN OFF THE TV WHILE RECORDING, ONLY USE YOUR TV'S ORIGINAL REMOTE.

HOW TO WATCH A VIDEO

**HOW TO WATCH A VIDEO – ANY TV**

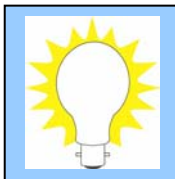
- Using your new remote, turn on your TV and press **SELECT**
- Using your VCR remote, turn on your VCR
- Using your TV's original remote, set your TV to monitor output from your VCR (this will normally be Channel 3 or 4)
- Insert a video and press **PLAY** on your VCR remote
- To return to watching regular TV, press **STOP** on your VCR remote, then use your TV's original remote and set your TV to Channel 4 (Main TV), Channel 7 (Second TV), or Channel 13 (Third TV)



USER TIP: IF YOU CANNOT SEE THE VIDEO PLAYING ON YOUR TV, VERIFY THAT YOUR TV IS TUNED TO CHANNEL 3 OR 4. IF YOUR TV HAS MULTIPLE VIDEO INPUTS, VERIFY THAT YOUR TV IS SET ON "ANTENNA". USING YOUR TV'S ORIGINAL REMOTE, ACCESS YOUR TV SET UP MENU AND REFER TO YOUR TV OWNER'S MANUAL FOR FURTHER DIRECTIONS.

**TO RETURN TO REGULAR VIEWING**

- Using your VCR remote, turn off your VCR
- Using your TV's original remote, change the TV back to the channel it was set to prior to watching the video (refer to page 2 for specific channel numbers)
- Now, put away your TV's original remote and use your new remote to change program channels and watch TV!



USER TIP: HAVE A UNIVERSAL REMOTE? NO PROBLEM, JUST USE IT IN PLACE OF THE ORIGINAL VCR AND TV REMOTES REFERRED TO IN THIS MANUAL.



USER TIP: IF YOU ALREADY SUBSCRIBE TO CALLER ID AND VOICE MAIL FROM KMTELECOM, YOU AUTOMATICALLY RECEIVE TV CALL DISPLAY. WHEN ENABLED, IT WILL LOG THE LAST 50 CALLS RECEIVED.

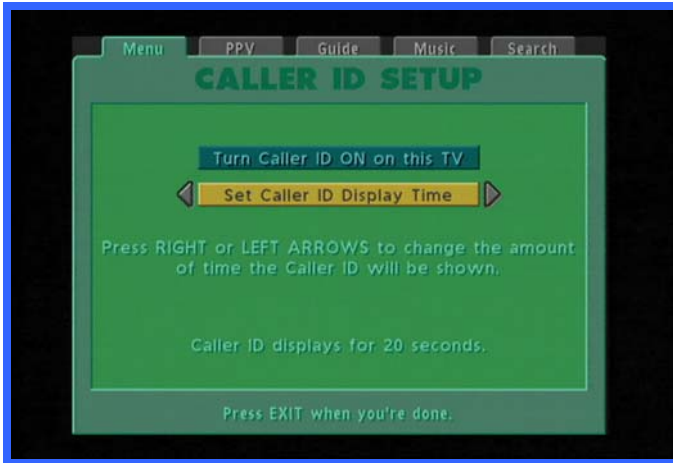
**ACCESSING THE LAST CALL RECEIVED**

- Press **CALL ID** on your new remote
- Press **EXIT** until you return to TV viewing

**TO TEMPORARILY REMOVE THE CALLER ID OR THE MESSAGE WAITING POP UP FROM YOUR TV SCREEN**

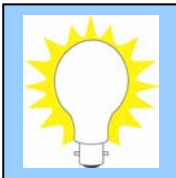
- Using the blue arrow keys, highlight EXIT on the pop up box and press **SELECT**

**TO ADJUST THE DISPLAY TIME OF THE TV CALLER ID**



- Press **MENU** on your new remote control
- Using the blue arrow keys...
  - > Highlight TELEPHONE SERVICES and press **SELECT**
  - > Highlight VOICE MAIL SET UP or CALLER ID SET UP and press **SELECT**
  - > Adjust the length of pop up window display time
- Press **EXIT** until you return to TV viewing

**HOW TO REMOVE CALLER ID AND VOICE MAIL**



USER TIP: WHEN RECORDING ON YOUR MAIN TV, TV CALLER ID AND VOICE MAIL ARE AUTOMATICALLY REMOVED. HOWEVER, ON YOUR OTHER TVs YOU HAVE TO MANUALLY REMOVE THESE FUNCTIONS OR THEY WILL SHOW UP ON YOUR VIDEO.

- Press **MENU** on your new remote
- Using the blue arrow keys...
  - > Highlight TELEPHONE SERVICES and press **SELECT**
  - > Highlight CALLER ID SET UP or VOICE MAIL SET UP and press **SELECT**
  - > Highlight TURN CALLER ID OFF or TURN VOICE MAIL OFF and press **SELECT**
- To reactivate once you have finished recording, follow the steps above, just select TURN CALLER ID ON and TURN VOICE MAIL ON (where applicable) and press **SELECT**

**ACCESSING CALL LOG**



- Press **MENU** on your new remote
- Using the blue arrow keys...
  - > Highlight *TELEPHONE SERVICES* and press **SELECT**
  - > Highlight *CALLER ID LOG* and press **SELECT**
- Press **EXIT** until you return to TV viewing

**DELETING CALLS FROM CALL LOG**

- Press **CALL ID** on your new remote
- Using the blue arrow keys, highlight *1 ITEM* or *ALL ITEMS* and press **SELECT**
- Press **EXIT** until you return to TV viewing

**PAY PER VIEW**

**ORDERING PAY PER VIEW**

- Press **PPV** on your new remote
- Using the blue arrow keys...
  - > Highlight the movie, event or multiple events you want to order
  - > Highlight *BUY* and press **SELECT**. (If you have activated Parental and/or Purchase Lockout, you will need to enter your password to confirm your purchase)
  - > Highlight *TUNE* and press **SELECT**

**HOW TO PURCHASE AND RECORD A PAY PER VIEW MOVIE/EVENT(S)**

- Press **PPV** on your new remote
- Using the blue arrow keys...
  - > Highlight the movie, event or multiple events you want to order
  - > Highlight the start time, and press **SELECT**
  - > Highlight *ACTIONS* and press **SELECT**
  - > Highlight *PURCHASE AND RECORD THE SHOW* and press **SELECT**
- To confirm your purchase, press **SELECT** or to cancel, press **EXIT**
- Press **EXIT** to return to TV viewing

**FOR MORE INFORMATION/ASSISTANCE**

- Tune in to Channel 13 for user instructions.
- Refer to your Next Level Residential Gateway User's Guide provided with your unit.
- **Contact KMTelecom Monday through Friday 8 a.m. – 5:00 p.m. at 634-2511**  
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