



New 2011 Directories are Coming Soon!

New 2011 directories will be delivered in April. Remember to recycle your old telephone directories. They can be recycled with all other recyclable paper or we have a recycling drop-off bin in our lobby at 18 2nd Ave NW., Kasson.



Business Office Closed

Saturday, April 23rd

In observance of the Easter weekend

Saturday, May 28th & Monday, May 30th

In observance of Memorial Day weekend

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in
Kasson, Mantorville, Rock Dell and
Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
Saturday 9:00am to noon (walk-ins only)
For help with service problems during
non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtelecom.com



Where technology comes with a human touch

Service Upgrade Plans

A Message from Mary Ehmke, COO



At KMTelecom, we're working to make improvements to our communications services and infrastructure despite the challenges of these tough economic times. As your local provider, we remain committed to bringing you reliable and affordable solutions to keep you connected with the people and resources that matter most. We are currently adding HD (high definition) to our TV service, deploying digital video recorder (DVR) services to a greater number of customers and increasing our high speed Internet to beyond 20 Mbps.

Improvement Plan/Goals:

Kasson – The improved services that are currently available are: KMTV HD and DVR service, and faster high speed Internet of 5 Mbps, 10 Mbps, and 20 Mbps.

Mantorville – Construction of the new fiber-optic network will begin this summer with plans to have these new services available to customers by the end of 2011: KMTV HD and DVR service, and faster high speed Internet of 5 Mbps, 10 Mbps, and 20 Mbps.

Dodge Center – KMTV HD is currently available. There are plans in place to add additional HD channels and DVR service, and faster high speed Internet of 5 Mbps, 10 Mbps, and 20 Mbps in the fall of 2011. There will not be additional construction in Dodge Center. Our current facilities will be upgraded as well as the equipment in your home/business to bring these enhanced services to you.

Rock Dell – Faster high speed Internet up to 5 Mbps will be available in 2012 in some areas.

Availability of these services will depend on location. It is important to note there are many factors involved with upgrades that are beyond our control. Every effort will be made to complete the upgrades as planned but we cannot guarantee that these plans won't be altered or delayed.

ATTENTION KASSON...

Get Converted to the Fiber Network

Kasson construction of fiber to the home (FTTH) is complete. We are currently in the conversion process to get homes and businesses switched over from the old copper plant to the new fiber-optic network. The new fiber-optic network improves KMTelecom services in your home or business.

Attention Kasson residents: If you have not been converted to the fiber network, give us a call. Our customer service representatives are waiting to hear from you. This conversion will cost you nothing. Faster Internet speeds and enhanced TV services are available. However, the conversion does not require you to make any changes at this time. Our goal is to set your home up on the new network so you can benefit from the most up-to-date technology available.

The Savings Stack Up With Pick-A-Bundle

KMTelecom's Pick-A-Bundle options let you pick the services that best fit your household from the menu of choices below. Your customized Pick-A-Bundle will cost much less than purchasing the services separately.

For example, you'll pay just \$39.99 a month for 1M High Speed Internet (Choice 1) as part of a Pick-A-Bundle, compared to \$49.99 a month when purchased à la carte. That's a savings of \$10 a month and \$120 a year!

Clearly, it pays to bundle with Pick-A-Bundle. So start by picking your choice of telephone plans, then add your choice of high speed Internet, television, and/or cellular services. The savings will quickly stack up, and so will the convenience, since you'll be getting all of your services from one company.

For more details about Pick-A-Bundle, pick up the phone and call 634-2511.



Telephone

Choice 1 \$16.99/month

- Local Telephone Service
- 30 Minutes Long Distance*

Choice 2 \$22.99/month

- Local Telephone Service
- 100 Minutes Long Distance*
- 4 Features

Choice 3 \$32.99/month

- Local Telephone Service
- Unlimited Long Distance*
- 4 Features

Choose from these features:

Caller ID	Voice Mail/VEMail
Call Waiting	3-Way Calling
Call Forwarding	Priority Ringing
Select Call Forward	Continuous Redial
Busy Call Forward***	Auto Callback
Call Forward/No Answer***	
Remote Call Forward	
Selective Call Acceptance	
Selective Call Rejection	
Authorization Code (block Long Distance calls)	
Telemarketer Call Screening**	

*\$1.95 long distance fee on each plan. Long distance minutes beyond those included in the plan are billed at 10¢ per minute. **Not available in all areas. ***Can not be used in conjunction with voice mail.

High Speed Internet

Choice 1 \$39.99/month

- High Speed Internet
1M download/512k upload

Choice 2* \$59.99/month

- High Speed Internet
5M download/5M upload

Choice 3* \$79.99/month

- High Speed Internet
10M download/10M upload

Choice 4* \$139.99/month

- High Speed Internet
20M download/20M upload

**Available to homes passed by FTTH in Kasson. All choices include 6 email addresses.*



Television

Choice 1 \$34.99/month

- Basic Programming

Choice 2 \$40.99/month

- Deluxe Programming

Choice 3 \$50.99/month

- Deluxe Programming
- Includes Choice of 1 Premium Package:
Starz!/Encore
Showtime
Cinemax

Choice 4 \$91.99/month

- Deluxe Programming
- Includes All Premiums:
HBO
Starz!/Encore
Showtime
Cinemax

Add a cellular phone with a nationwide calling plan!

SAVE an additional \$6.00 per month!

Ask for a detailed brochure.

Plans apply to residential customers only. Install fees may apply. Prices are subject to change, and do not include applicable taxes, zone charges, regulatory and franchise fees.

Grant Money Presented to Triton Schools

In 1989, the Organization for the Promotion and Advancement of Small Telecommunications Companies (OPASTCO) created the Foundation for Rural Education and Development (FRED) to address the educational and developmental needs of rural areas. The Foundation's mission is to sponsor programs and activities that improve the educational, social, and economic conditions of rural areas.

The FRED Technology Grants Committee reviewed almost 90 applications in 2010. As a result, seven schools have received a grant. Triton Elementary School was presented with a grant for \$8,200. Monica Maloney and Barb Schrandt, both 4th grade teachers in the Triton School District were instrumental in submitting an application for this grant. Triton Elementary plans to use this grant to purchase ENO Boards



Pictured: Beth Tollefson, KMTelecom CFO; Mary Ehmke, KMTelecom COO; Nancy Stucky, Triton Elementary Principal; Barb Schrandt and Monica Maloney, both grade 4 teachers; Robert Kelly, Triton Superintendent.

for six classrooms. The grant check was presented to Triton by Mary Ehmke, Chief Operating Officer at KMTelecom. KMTelecom is a proud supporter and member of OPASTCO.

2010 Holiday Drawing Winners!

KMTelecom offered a holiday drawing each Tuesday in December to show appreciation to our customers. Congratulations to the lucky winners:



Velma Pettey,
Mantorville:
Cordless Phone



Terry Eichten,
Mantorville:
Kindle Wireless Reading Device



Sally Coleman,
Kasson:
Wireless Router



Dan Ziebell,
Kasson:
WiFi Internet Radio

Shop our Selection of Cellular Phones and Plans!



Blackberry® Curve™



Motorola W385

Find a phone and plan that perfectly fits your personality, communications needs, and budget.

Save with our amazing values! You'll get a great deal with our competitively priced cellular plans.

They feature:

- Unlimited Nights and Weekends
- Unlimited Mobile to Mobile
- Calling plans that include 5 or 10 MyGroup numbers—It's our Mobile to Mobile solution for friends outside of your network
- Unlimited Individual Text Plan or Unlimited Family Text Plan



Kyocera Torino



Kyocera G2GO

Get going and visit KMTelecom soon.
Your next cellular phone is waiting!

\$25

Win a \$25
Credit on Your
KMTelecom Bill

Fill out this form, clip it, and return it with your next bill for a chance to win a \$25 credit to your account. Return it by March 31, 2011, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Congratulations to our December 2010 winner, Verlyn Pool from Dodge Center!

KMTelecom
Where technology comes with a human touch

Is Your Home Network Secure?

Did you know your network is susceptible to hacker attacks? Here are security tips to make your wireless connection safe:

1. Change your router's default access name, use a strong password and wireless encryption.
2. Position the router safely in the center of your home to minimize the distance the signal reaches outside of your home.
3. Don't broadcast your SSID (the name you give your wireless network).
4. Enable firewalls on each computer and the router.
5. Turn off wireless cards and routers when not in use.
6. Approve all wireless network users. You are liable for all content downloaded on your network.
7. Periodically check router logs for rogue users.

Contact the KMTelecom help desk for help with your existing home network or call 634-2575 for an appointment to get your network set up.



Stand Up to Cyberbullying

Cyberbullying is just what it sounds like—bullying that takes place in the virtual world. Cyberbullying typically occurs between children and teens and, like traditional in-person bullying, can be very emotionally harmful.

Though cyberbullying shares many characteristics of yesterday's bullying, it has these unique elements:

- It can be anonymous, so victims may not know who is doing the cyberbullying.
- Because they cannot see the response of the victim, cyberbullies may not recognize the level of harm they are causing.
- It is public (online for anyone to see).
- Many adults lack the technological experience to monitor or intervene in cyberbullying activities.

According to the Stop Cyberbullying website (stopcyberbullying.org), common cyberbullying activities include repeated malicious e-mails or instant messages; signing the victim up for unfavorable sites or junk e-mail; posting embarrassing images of the victim online; and posting or encouraging others to post nasty comments on the victim's Facebook page.

Parents should be watchful for behavior that might indicate their child is a cyberbullying victim, or a cyberbully. For example, according to the Cyberbullying Research Center website,



a child or teen may be the victim of cyberbullying if he or she unexpectedly stops using their computer or cell phone. Similarly, a child or teen may be engaging in cyberbullying behaviors if he or she appears to be using multiple online accounts (or an account that is not his or her own).

Start with these tips to keep your kids from becoming victims:

Stay involved. Know what your kids are up to online, including which communities they participate in. Have the computer set up in a public area of the house.

Educate them. Tell your kids that anything they post in an electronic format can be made public. Remind them to think before they click.

Talk to them. Let them know what you consider to be acceptable online behavior, and the consequences for not following these guidelines.

You can check out these resources for additional information:

- www.stopcyberbullying.org/what_is_cyberbullying_exactly.html
- www.cyberbullying.us/Cyberbullying_Identification_Prevention_Response_Fact_Sheet.pdf
- www.cyberbully.org/cyberbully/docs/cbctparents.pdf
- www.ncpc.org/topics/cyberbullying
- www.common sense media.org/cyberbullying-tips

