



Come for Holiday Cheer!

Please stop by our office any of the first three Tuesdays in December to enjoy holiday refreshments. It's our way of saying thanks for supporting KMTelecom! We wish you and your family a joyful season, and we look forward to the privilege of serving you in 2015.



Business Office Closed

Wednesday, December 24th
Closing at noon for Christmas Eve

Thursday, December 25th
Closed for Christmas Day

Thursday, January 1st
Closed for New Year's Day

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
For help with service problems during non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

Exede & WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtel.com



MAKE DEVICES SHINE WITH FASTER INTERNET



DOWNLOAD/UPLOAD SPEEDS UP TO 1 GIG

- Ideal for video streaming, online gaming, and multiple-device households
- Full Boogie Internet starts at 40 Mbps
- Choose the speed that's right for you!
- Plans from \$39.99*/Mo.

SIGN UP FOR
INTERNET
BEFORE
DEC. 31ST
AND GET A

**FREE
ROKU!**



GET A HOME WI-FI NETWORK

Call 507-634-2511 to enjoy "any room" Internet convenience.

**Service availability and Internet speed will depend on location. Certain restrictions apply. All prices subject to change. Contact us for details.*

Older Routers May Not Be Up To Speed

Nothing lasts forever, including that router you have under your desk. Routers have a lifespan of typically 3-6 years and become outdated as technology advances. For example, some older routers have a speed cap limiting the maximum Internet speed possible.

If your Internet connection from KMTelecom doesn't seem as fast as you expected, the router you purchased several years ago could be to blame. You can find out if this is the case by following these steps:

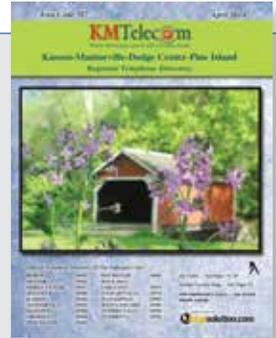
1. Go to www.kmtel.com, scroll down to "Useful Links" and do a speed test. In seconds, your download and upload speeds will be displayed.
2. Next, unplug the Internet cable from the back of your router and plug it directly into a laptop or desktop PC.
3. Run the speed test again to see what your speeds are without the router. (Be sure to plug the Internet cable back into the router after testing to continue using your wireless devices.)

Did your second speed test without the router result in higher speeds? Then it's time for a new router! Stop by our office to pick one up.



Enter Our Directory Cover Contest

KMTelecom is again having a contest to choose the photo for the cover of our next telephone directory. It's your chance to showcase your creative work, plus the winning entry will receive \$50.00.



Directory Cover Contest Rules

1. Amateur photographers who have KMTelecom Internet, TV or telephone service are eligible to enter. KMTelecom employees are ineligible.
2. Photo requirements:
 - a. Scenes must have been taken within the KMTelecom service area (Mantorville, Kasson, Rock Dell or Dodge Center) So if you're sending photos of landscapes, make sure they feature these areas served by KMTelecom.
 - b. Trademarks, commercial names or advertisements must not appear in the photo.
 - c. Photos must be submitted electronically. Please provide an EPS, TIF, or high-res JPG, at least 300dpi.
3. KMTelecom reserves the right to accept, or reject any or all entries.
4. All participants agree to permit KMTelecom to use, without additional charge, the photo for the directory or other publications of the company

Please email your photos to contest@kmtel.com by February 1, 2015.

Employee Spotlight: Kevin Loge and Tony Olson

You may notice a couple of new faces around KMTelecom. In May, we welcomed Kevin Loge and Tony Olson to our technician team, and they make a great addition!



Kevin comes to us with telecom experience working at Bevcomm in Blue Earth. He grew up in Byron, so he was happy to move

closer to family for employment with KMTelecom. Kevin's family includes his wife, Marissa; 3-year-old daughter, Addyson; and two dogs, Gunner and Toby. When Kevin isn't working, he enjoys hunting, fishing, four-wheeling, camping, hiking and playing softball. Kevin also enjoys training Gunner for pheasant hunting season.



Tony returned to this area following college to work for A&A Underground Construction, where he spent 3 1/2 years working

on a directional drill crew. In that job, Tony gained knowledge of fiber and copper utilities, which led to his current position at KMTelecom. He grew up in Dodge Center and currently resides there with his 3-year-old son, Bentley. Outside of work, Tony enjoys hunting, fishing, dirt track racing, traveling and spending time with friends and family.

FAQs About TV Channels and Pricing

How does KMTelecom determine the list of channels in your lineup?

KMTelecom has contracts with the content providers that require certain channel locations in our lineup, the carriage of their affiliate channels, minimum carriage requirements, and packages in which we must provide the channels to our customers. These contracts make it difficult for us to change channel locations or remove/add channels.

Content providers often do what's referred to as "tying" channels — this means they require us to take several of their affiliate channels in order to get the one channel we are interested in. They either don't offer the channel we are interested in à la carte, or they make the à la carte rate so expensive we are basically forced to take the group of channels.

Will I ever be able to purchase only the channels I want to watch?

Many consumers would like to be able to pick and choose their TV channels and purchase them à la carte. Due to the channel tying described above, however, à la carte TV is not currently possible via any cable or satellite provider, including KMTelecom.

There's been much discussion in recent years with the Federal Communications Commission (FCC) about the programming tactics of the content providers. So



far, the FCC has done little to regulate this aspect of the business.

Why does my TV bill keep going up?

KMTelecom pays for 100% of the programming that is shown in our channel lineups. We buy our programming from content providers such as Viacom, Disney and Fox, just to name a few. We pay rates per subscriber each month for the programming on our channel lineup. The vast majority of your monthly TV bill pays for this programming. It's important to note that the rates we are given in our rural communities are almost always higher than what is offered to larger companies in more populated areas. We have very little control in determining the rates as most contracts are a "take it or leave it" offer from the content providers.

If you have questions about our TV programming and rates, visit www.tvonmyside.com or call us at 507-634-2511.



Make Connections Santa Style

If there are kids in your household, keep this list of fun websites handy for use during the holiday season.

**CHECK IF YOU'RE ON
THE NAUGHTY OR NICE LIST**
www.santaswebsite.com

**HAVE SANTA CALL
YOUR CHILD FOR FREE**
<http://acallfromsanta.packagefromsanta.com>

FOLLOW SANTA ON GOOGLE MAPS
www.google.com/santatracker

WATCH NORAD TRACK SANTA
www.noradsanta.org

By the way, faster Internet service will make all your online activities more enjoyable and will go great with that new laptop or tablet you're hoping Santa brings. To upgrade your Internet plan now, call us at 634-2511.

\$25 Win a \$25
Credit on Your
KMTelecom Bill

Fill out this form, clip it, and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by December 31, 2014, to be eligible. One winner per newsletter will be selected.

Name: _____

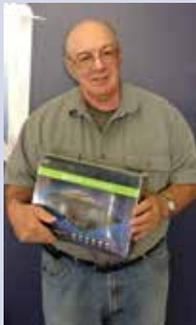
Phone #: _____

Congratulations to our September 2014 winner, Cheryl Weiberg from Kasson!

2014 Open House Drawing Winners

The September open house at KMTelecom was a great success.

Whippet Full Boogie Internet was unveiled and customers learned about the electronic devices displayed in our lobby. The goal was to help educate our customers on the many devices that can be used with the new 1 Gig internet service. The options are limitless. With high speed Internet from KMTelecom you can share as many devices as you like, using the Internet connection that is right for your family. Congratulations to the following customers who were the lucky drawing winners at the open house.



Marlene Aakre – Game Chair
Mark Anderson – Router
David Ludvigsen – Roku
Marleen Wachholz – Android Tablet

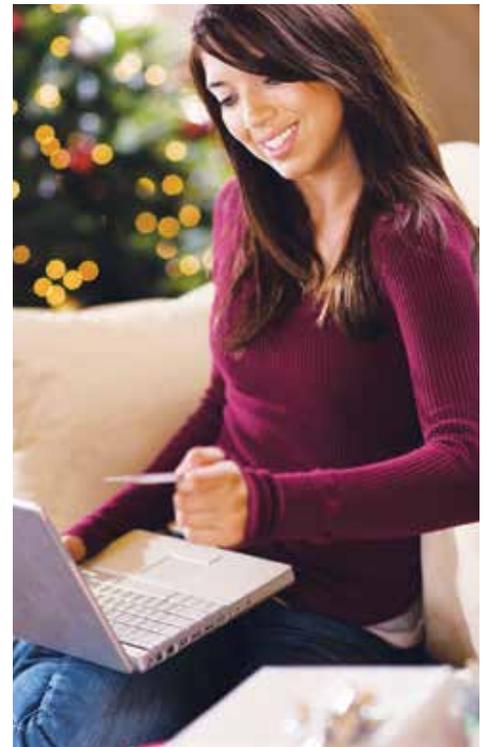
Thank you for sharing in
this fun customer event!

KMTelecom
Where technology comes with a human touch

When You Shop for Gifts, Watch Out for Scams

Scam artists love the holiday season since it provides more opportunities to steal your personal information and/or money. They know you may be too busy to scrutinize emails as carefully or may make hasty purchase decisions in the hopes of getting a great deal. To avoid becoming the victim of a scam, review these common tricks and keep your eyes out for them:

- **Bogus shipment notifications** – Scammers send out bogus emails that prompt people to click on links to track packages and those links contain computer viruses. If you're expecting packages, always go directly to shipping companies' sites to track your packages rather than clicking on links in emails.
- **Used gift cards** – Many retailers display gift cards at the checkout and thieves take advantage of this. They take cards, copy the numbers on them then put the cards back on the rack. The thieves can assess when the cards are purchased and activated and will drain the cards of all their funds—leaving the consumer with a card that can't be used. If you buy a gift card, ask the clerk to give you one from behind the counter.
- **Phony websites** – If you do a Google search for a popular toy your kid wants for Christmas, there's a good chance that some of the results will be links to fake sites or images that have viruses or malware. That's because scammers build sites based on popular search terms. When doing your holiday shopping online, stick with sites you know and type the URL of the site directly into the browser rather than clicking on links in emails or on social media sites.
- **"Too good to be true" offers** – Scammers use email or online auctions to promote products at really low prices and often ask for payments to be wired. The Better Business Bureau warns against sending cash to strangers. In these situations, the consumer sends money but never receives the merchandise. Only purchase from trusted retailers.



SecureIT Plus provides easy and automatic protection from computer viruses and other online threats. Call us at 507-634-2511 to learn more about our TechHome options.