

Holiday Cheer!

Stop by KMTelecom for coffee, cider, and cookies each Tuesday in December. Sign up for prizes and see what's new. Thank you for your loyal patronage in 2010.



Business Office Closed

Friday, December 24th
Christmas Eve

Saturday, December 25th
Christmas Day

Friday, December 31st
New Year's Eve

Saturday, January 1st
New Year's Day

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in
Kasson, Mantorville, Rock Dell and
Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
Saturday 9:00am to noon (walk-ins only)
For help with service problems during
non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtel.com

We Wish You and Your Family a Joyful Holiday Season

The staff at KMTelecom would like to thank you, our customers, for your loyal patronage during this past year. It is a pleasure to serve you and help you stay connected. We hope you enjoy a wonderful holiday season with family and friends.



You Win With the Hometown Team

At KMTelecom, we have a dedicated team of telecommunications experts working on your behalf every day. As your local provider, we live and work alongside you in the Kasson, Mantorville, and Dodge Center communities.

With KMTelecom at your side, you'll enjoy advantages such as:

- **Personal attention.** You can walk into our office and talk face to face with a fellow resident, and immediately get all the help you need. Or you can call us at 634-2511 and speak directly to

a live person. You don't have to settle for annoying "press this for that" automated systems, or waste your time being placed on hold to wait for far-away customer service representatives.

- **Faster response times.** When you're experiencing service issues, you need assistance right away. The last thing you want to do is wait for a service technician from another town to show up many hours (or even days) later. Our technicians are right here, so we can get to you right away.

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Is Facebook for You?

Social networking sites like Facebook are landmark inventions nearly as revolutionary as the telephone, because they allow you to communicate with more people more often and get more done. You no longer have to make 20 calls to tell family about special events like a baby's birth — or mail costly paper announcements.

Instead, simply make sure everyone is on Facebook before the big day, then post statistics, photos, videos, and personal messages one time for all to see. Facebook can also help you stay in touch with newly retired colleagues, keep tabs on your favorite college students, get support when life is a challenge, celebrate big accomplishments, sell or swap items, and get friends' advice before making major purchases.

One of the best advantages of Facebook is the ease of getting in touch with old friends by searching for names or common groups. For example, you can do a search for members of your high school class.

Is Facebook for you? You won't know until you try. Check it out at www.facebook.com.



KEEP UP
with today's wireless wonders



FIRST 3 MONTHS
Free
With 2-Year Contract

PHONE CALLS
and texts are just the beginning

KMTelecom carries a great selection of wireless devices that allow you to download music and videos, check e-mail, access GPS navigation, manage your calendar, keep up with social networks, and more. Wouldn't it be nice to ring in the holidays with a new phone?

- * Brands include Motorola, LG, and BlackBerry®
- * Choose from basic models to ones with all the "bells and whistles"
- * A new phone makes a great holiday gift
- * Get in-store help finding just the right phone

For details, call 507-634-CELL (2355) or visit www.kmtele.com.

Managing Mail and Calls

Tired of being bombarded with unwanted phone calls and junk mail? Take action by registering with the sites below.

Do Not Call www.donotcall.gov

The Federal Trade Commission says that more than 172 million phone numbers have been placed on the National Do Not Call Registry since it began in 2003. If you're not one of them, or if you've changed or added phone numbers since you originally registered, you may want to visit this site. You can enter up to three phone numbers (landline or wireless) in the online form.

Do Not Write www.dmchoice.org/dma/member/regist.action

If you'd like to receive less advertising mail at home, you can use DMAchoice™,

an online tool developed by the Direct Marketing Association. This tool divides direct mail into four categories: Credit Offers, Catalogs, Magazine Offers, and Other Mail Offers. You can request to start or stop receiving mail from individual companies within each category — or from an entire category at once.

Do Not Send Credit Offers www.optoutprescreen.com

Spending way too much time shredding credit card offers you get in the mail? OptOutPrescreen.com is a centralized service to accept and process requests from consumers to opt out of these credit card offers. The service is a joint venture among the Consumer Credit Reporting Companies of Equifax, Experian, Innovis, and TransUnion. Once you provide your information, your name will be removed from inclusion on firm offer lists provided by all four companies.

“Ho, Ho, Ho” Lot of Help at Holiday Sites?



We all need a little help during the holiday season. (Remember, even Santa has his elves.) For tips from the experts on buying and wrapping holiday gifts, plus fun activities to keep children busy, visit the sites below:

Wrap It in Style

hgtv.com/topics/gift-wrapping

For some people, one of the most challenging aspects of the holiday season is wrapping presents! If you're one of them, you'll appreciate this site. It offers specific wrapping instructions (complete with photos and videos) for a variety of themes and materials.

Holiday Gift Safety cpsc.gov

With all the product recalls over the years, it's best to be on the safe side when picking out holiday gifts, especially toys for young children. Go to “Recalls and Public Safety News” to find recalls for toys and other products.

Santa's Secret Village northpole.com

Young kids will love this site, which takes them to the North Pole to write a letter to Santa, print stories to color the pages, visit the Elf Club House, and much more.

Keep Your Wireless Network Secure

Installing a wireless router at your home is getting easier, even for technophobes. But it's important to remember that securing your wireless network is a critical step.

Hackers can easily obtain software that will allow them to use your network without your knowledge, just by being in close proximity to your location. This may not seem like a serious problem, but it can be. Unauthorized users can potentially use your system for illegal activity, which would ultimately be traced back to you as the owner of the network. Or your own personal information could be used for identity theft purposes.

Here are a few tips for making your wireless network more secure:

1. Wireless routers today are typically shipped with some form of network security. However, by default, these security mechanisms are not activated.

Refer to your router's instruction manual to learn how to enable these protective systems.

2. Put the network's router or access points in the center of your home. Typical wireless networks transmit radio signals about 300 feet. Keeping these devices away from windows limits the opportunity for bandwidth theft.

3. Change your login and username as soon as the network is up and running. Hackers often try well-known default logins and usernames to attempt access to wireless networks. Make your password stronger by using a letter and number combination that can't be easily guessed.

For details on added security, such as WPA (Wi-Fi Protected Access) encryption, talk to your electronics retailer, or give our Internet Help Desk a call at 634-2575.

Use *57 to Trace a Threatening Call

Receiving a threatening or abusive phone call can be a frightening experience, even more so if you feel there's nothing you can do about it. But there is something you can do about it—trace the call using *57.

Here's what to do:

1. End the threatening call by hanging up.
2. Immediately activate your phone again, and press *57. Your last incoming call detail will be saved in the KMTelecom switch, and you should hear an announcement telling you the call has been traced successfully.
3. Call the local police or sheriff's office to file a complaint about the call. Law enforcement will contact us and we will work directly with them to reveal the phone number of the caller.

There is no charge for this call trace service.

\$25

Win a \$25 Credit on Your KMTelecom Bill

Fill out this form, clip it, and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by December 31, 2010, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Congratulations to our September 2010 winner, Lynn Krause of Dodge Center!

KMTelecom
Where technology comes with a human touch



The Ultimate Network Challenge Award Winner

Congratulations to our Chief Technology Officer, Russell Leitzen, for being selected as one of three recipients of the Ultimate Network Challenge Award. KMTelecom was selected as the winner in the Advanced Convergence Application Category.

“*Network Computing Magazine* and Brocade partnered in the effort to find the architects of the Ultimate Network, and the field was highly competitive,” said Elliot Kass, Vice President of Content, UBM Tech Web and chief judge of the Ultimate Network Challenge. “Many organizations presented stories of overcoming huge obstacles, especially given the difficult economy, to deliver greater business value through IT.”

The Ultimate Network Challenge Awards recognize outstanding achievement in the three solution areas:

- High-Performance IP Networks
- Next-Generation Storage
- Advanced Convergence Applications

Winners of the Ultimate Network Challenge Awards have scaled new networking and storage heights to deliver outstanding business value and save money. Ultimately, the network’s ease of use, security, and performance has allowed KMTelecom to focus on creating new services and new business opportunities. *Congratulations Russ!*

Catch School Sports and Activities on KMTV Channel 1

You can watch replays of Kasson-Mantorville school sports and activities, exclusively on KMTV. This winter, customers can watch Komet basketball, wrestling, and hockey. It’s easy—just tune in to Channel 1 on KMTelecom’s KMTV service. Check out the schedule of events at our website, www.kmtel.com. Scroll down and click on KMTV Channel 1 under *useful links*.



We are looking for content from Dodge Center and the Triton Cobras. We would like to broadcast events from Dodge Center but have not found a content provider at this point. If you are interested in submitting events, please contact our office at 634-2511 and ask to speak with Deb.

We also receive content from Our Story Productions, a media company involved primarily in the production and distribution of television programs aired on public-access stations throughout Southern Minnesota, Northern Iowa and Wisconsin. This content is typically broadcast three times a day at approximately, 7:00am, noon and 7:00pm. The times may vary based on other events we broadcast.

You Win With the Hometown Team Continued from page 1

- **Commitment to improved services.** Whether it’s the latest in digital television technology or Fiber to the Home for faster Internet connections, we always strive to provide you with the best services available. Since we’re your neighbors, we understand your needs.
- **Giving back to the community.** KMTelecom and their employees support the communities they serve by giving back. Whether it is contributing to the annual Care and Share to benefit those less fortunate; contributing to local school needs; volunteering at community Chamber of Commerce events; or giving financial support to many local events and organizations;

KMTelecom and their employees serve the community in many ways.

- **Consistently great values.** Unlike some companies, we don’t play games with low teaser rates that go up later. With KMTelecom, you simply get a great deal every day.

All of us at KMTelecom want to thank you for choosing us as your telecommunications provider. We look forward to continuing to serve you. If you have questions about our services, or need help comparing our offerings to those of our competitors, just stop by our office or call 634-2511.