

Stop by for Holiday Refreshments!

At KMTelecom, we wish you and your family a joyous holiday season, and we look forward to serving you in 2017! Please stop by our office any of the first three Tuesdays in December to enjoy some holiday refreshments. Thank you for supporting KMTelecom.



Business Office Closed

Friday, December 23rd,
closing at noon

Monday, December 26th,
Christmas Holiday

Monday, January 2nd,
New Year's Holiday

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in
Kasson, Mantorville, Rock Dell and
Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
For help with service problems during
non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

Exede & WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtel.com



**GET A VISA CARD WORTH
50, 100 or 150 bucks**

We think you'll "deerly" love this deal on new KMTelecom services.*

- Sign up for one new service and receive a \$50 Visa card.
- Sign up for two new services and receive a \$100 Visa card.
- Sign up for three new services and receive a \$150 Visa card.

You'll also get FREE installation, plus you'll save every month with our Bundle Discount on two or more services.

CALL 634-2511 NOW

*New service only (not subscribed with KMTelecom in the past year). Offer expires December 31, 2016. Visa card will be issued 30 – 45 days after installation of service. Service availability is dependent on location. Other restrictions may apply. Call for details.

Kids Will Enjoy Interactive Holiday Websites

The North Pole must have fast internet service, since Santa and the elves love to take part in online activities. Here are a few websites to share with your kids or grandkids this holiday season:

www.NorthPole.com

Here you'll find a countdown to Christmas, a way to write Santa a letter, Mrs. Claus' favorite recipes, a look at the weather at the North Pole, and much more.

www.elfyourself.com

Users can upload an image and create a personalized dancing elf video to share on Facebook. The site's terms of service require users to be age 14 or older, so you'll need to do the "elfing" for younger kids in the family.

www.noradsanta.org

Kids can watch NORAD (North American Aerospace Defense Command) track Santa's movements as he and the reindeer deliver to homes around the world.

By the way, is Santa going to bring a new computer or tablet this year? Pair it with faster internet service from KMTelcom. Call 634-2511 to learn more.



Teaming Up to Serve Business Accounts

We are pleased to announce that Jason Lindahl has moved back into a technical position with KMTelcom. He has done a terrific job as Business Accounts Manager, and we are excited for him to continue his great service to businesses in his new role as Lead Business Technician.

With Jason's move, Marcia Nichols was promoted to the Business Accounts Manager position. Marcia has been a Customer Service Representative with KMTelcom for the past 16 years. We are thrilled to have her move into this new position, working with business accounts on the sales and service side.



Jason Lindahl and Marcia Nichols

Marcia and Jason will work together to deliver optimal service to our business customers. Please help us congratulate them on their new roles at KMTelcom. Congratulations, Marcia and Jason!

Take a Shot

AT GETTING YOUR PHOTO ON OUR
2017 DIRECTORY COVER



Now's your chance to show us your amazing photography skills! From now through February 1st, 2017, each household can enter up to three photos in our Directory Photo Contest. The winner will receive a \$50 credit toward their KMTelcom account and have their photo on the cover of our next phone directory.

If you're sending pictures of landscapes, here's a tip: Include pictures of the surrounding area of Kasson, Mantorville, Rock Dell and Dodge Center. We are interested in the areas we serve.

Go to our website at www.kmtel.com to enter.

Beware of Tech Support Scams Via Emails and Phone Calls

When you communicate with tech support, you want them to help you solve computer problems, not create them! Yet, that's exactly what scammers pretending to be tech support personnel are doing. Every single day, innocent people are tricked into spending hundreds of dollars on non-existent computer problems.

Here's how it works: Pop-up ads claiming to sell fixes for your computer lead you to a website to download the software. The website includes a phone number for you to call to "register" the software.

When you call, the person on the other end of the line requests information, such as passwords or remote access to your computer. Using remote access, they "examine" your computer and tell you that it has problems that need additional "solutions." They then ask for your credit card number to purchase these so-called solutions that don't actually do anything. While they're at it, they may infect your computer with malware or use your financial information to commit credit card fraud.

In a variation of this scam, scammers call you and claim that they're on the tech support team at Microsoft or another well-known technology company. They go through the same process of accessing your computer, getting credit card or other information, and then causing trouble. There are also scammers out there who pretend to be from Microsoft, say they'll help you install Windows 10, and then demand a fee for the service.

To help protect against scams, follow these tips:

- Never give access to your computer to someone who calls you out of the blue.
- To contact tech support, call the number you already have for your hardware or software.
- Never provide credit card information, passwords, or other sensitive data to someone claiming to be a tech support representative.
- Keep your anti-virus and anti-malware programs up to date and make sure you scan your computer on a regular basis.
- Keep your important files backed up using an external hard drive or an online service. This includes your address book/contacts, documents, pictures and program data if you are using a financial program like Quicken that stores the data on your computer.

If you fear you may already have been a victim of a scam, check your computer for malware, change passwords you may have given out, and reverse any associated credit card charges.



Wish Your Home Was a Hotspot?

Having a wireless network in your home is a great way to expand your freedom. Family members will be able to get online anywhere—from the bedrooms to the backyard—with their laptops or tablets. And visiting friends and relatives will appreciate the convenience as well.

To make your home a hotspot, simply bring in the experts from KMTelecom. We offer Managed Wi-Fi service that includes installation and assistance connecting your devices. This service is available for just \$6.99/month* and our experts handle everything. All you have to do is call 634-2511 to schedule your appointment.

Managed Wi-Fi is just one of many services we provide to take the trouble out of technology. Ask us about computer repair and internet security as well.

*Additional equipment and installation may be required. Listed price requires service to be combined with internet service.



\$25

**Win a \$25
Credit on Your
KMTelecom Bill**

Fill out this form, clip it, and return it with your next bill by December 31st, 2016 for a chance to win a **\$25 credit** to your account. One winner per newsletter will be selected.

Name: _____

Phone #: _____

**Congratulations to our
September 2016 winner,
Rosalie Trom, Kasson, MN!**

Watch Out for These Holiday Scams

The Better Business Bureau warns consumers to beware of the following:

- **Fake shipping notifications:** Scammers send emails pretending to be from companies like UPS or FedEx with links to package tracking information. Don't click on any links or open any attachments coming from a questionable source (typos and grammatical mistakes are red flags).
- **Phony charities:** Scammers take advantage of the holiday spirit of generosity with fake charity solicitations in emails and on social media. Check out charities at give.org before donating.
- **Temporary holiday jobs:** Retailers and delivery services need extra help at the holidays, but beware of solicitations requiring you to share personal information or pay for a job lead. Apply in person or go to retailers' main websites.
- **Free gift cards:** Pop-up ads or email offering free gift cards are often just a ploy to get your personal information for identity theft.
- **Social media gift exchange:** It sounds great—buy one gift and get 36 in return. But it's a variation on an illegal pyramid scheme.

For protection against other online threats, call 634-2511 and ask about TechHome.



Make Family Movie Nights More Fun and Memorable

Family movie nights are a great way to relax and spend time together. To make yours even better, try these ideas:

Get Creative and Pick a Theme

Get everyone excited by creating a theme for your movie night. This can be simple or elaborate and involve food, clothing, or both. For example, you could eat frozen treats like popsicles when watching *Frozen* or Southern food while watching *Steel Magnolias*. Have everyone throw on cowboy hats for a western-themed night or baseball caps while watching a double header of baseball movies.

Create a Comfortable Space

Nothing can ruin a movie night like a messy environment, poor visual quality, or uncomfortable seating. Make sure your TV is large enough for good viewing and your couches and chairs are as comfy as possible.

Make It a Regular Event

Many families have found it works well to have a standing movie night, either weekly or monthly. That way, family members can have it on their calendars and be more likely to attend. After all, the goal is to strengthen bonds and create happy memories.

Take Turns Choosing the Movies

You may want to give young kids a pre-selected list to choose from to avoid watching the same favorite movie over and over. If you've got teens, tell them you'll watch anything they choose as long as they return the favor when it's your turn.

Share Your Reviews

When the credits start rolling, make time to chat about what you watched. What did you like or didn't like? What lessons did you learn? You may want to visit the library or do online research with your children to follow up on interests piqued by the movie.

KMTelecom can help make the most of your family movie nights with our premium movie channels. If you stream movies via Netflix or a similar service, ask us about upgrading your internet speed for the best viewing experience.