

What Your Children Need To Know About Enhanced 9-1-1

You only have to remember one number in an emergency: 9-1-1. KMTelecom's Enhanced 9-1-1 automatically identifies the number and physical address you're calling from. In seconds, help is on the way. The great news is that Enhanced 9-1-1 is always on your phone line if you have service from KMTelecom.

This feature is particularly valuable when the caller is young. Emergencies are stressful times, and children, depending on their age, may or may not be able to communicate their physical address and phone number. But with Enhanced 9-1-1 that information is downloaded to the dispatcher's screen—all without a word being spoken (this is not true with cellular or VOIP phones).

The best way to handle an emergency is to be prepared before one happens. So if you have children, this can mean sitting down with them and talking about 9-1-1. Go over possible emergency scenarios. Show them how to dial 9-1-1 or use the phone's speed dial function.



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Children should also be aware that they might not hear a dial tone immediately. This is normal with 9-1-1 calls, which on average take 10 seconds to route through the emergency system. Remind your children not to hang up. They should stay on the line until a dispatcher picks up. However, should they hang up, the dispatcher will call back using the number provided by Enhanced 9-1-1 to determine whether there's an emergency.

Once the dispatcher gets them on the line, she will ask the who, what, and where questions. Who's hurt? What's happened? Where are you? This is to confirm the address if the child is able to do so, and assess the emergency response—police, fire and/or medical.

Every year children save lives through their quick response to emergencies. With Enhanced 9-1-1, stressful situations are made easier. And even if you never use it, Enhanced 9-1-1 offers peace of mind knowing it's there.

Enhanced 9-1-1:

- On every phone line with KMTelecom
- Automatically sends physical address
- Automatically sends phone number

Increasing Internet Security Risk for Wireless Networks



Just a year ago, it was still somewhat uncommon to see average Internet users, using the internet for private transactions like banking and credit card management. Today, the Internet is fast becoming a preferred way for the American household to manage finances, and make purchases with credit cards.

Another trend is the increasing use of wireless networks at home. These wireless networks allow laptop computers to connect to the internet anywhere in the house, or allows traditional computers to be moved anywhere in the house without

re-wiring.

If your home is using a wireless network to connect your computer to the Internet, your computer is vulnerable to others viewing your private information including passwords, what Internet sites you visit, your personal files and more. Wireless home networks do not automatically set themselves up to be secure. You need to adjust your settings to secure your computer from prying eyes.

We suggest you contact the manufacturer of your device for assistance in securing your home network. Otherwise call a local computer professional for assistance. KMTelecom's internet helpdesk offers networking assistance by appointment – just call John at 634-2575.

Here are the customer service phone numbers of some common suppliers of wireless networking gear:

Linksys

www.linksys.com
(800) 546-5797

Netgear

www.netgear.com
(888)NET-GEAR
(888-638-4327)

D-Link

www.dlink.com
(877) 453-5465

SMC

www.smc.com
(800)SMC-4YOU
(800-762-4968)

Thank you for choosing KMTelecom's high speed internet for your access to the world.



Lightning: What To Do Before, During & After

BEFORE A LIGHTNING STORM: Unplug your cordless phones, answering machines and modems from their jacks and electrical outlets. We recommend this even if you use surge protectors because those devices can not guarantee 100% protection.

DURING A STORM: Stay off the phone unless you need to make an emergency call. Lightning does strike telephone lines and there is a chance that you could be hurt if you are on the phone.

AFTER THE STORM: If you notice static on your lines, make sure that a damaged cordless phone or answering machine isn't causing it. To test, just unplug equipment from all jacks except for your most basic phone. If the static is gone, you can assume you have damaged equipment. If you have static on the line and know your equipment isn't causing it, call us! Please don't wait, assuming that there is a more universal problem that we know about. For 24 hours service, call 634-2505.

Congratulations Scholarship Recipients

KMTelecom is please to announce the 2007 scholarship recipients. KMTelecom strongly supports the youth of our communities and is thrilled to share these scholarships. \$8250.00 in awards will be split between the following graduates. Congratulations graduates!



◀ Ross Hackenmiller

Ross is the son of Craig and Barbara Hackenmiller. In the fall, he plans to attend Hamline University.



◀ Amy Mund

Amy is the daughter of Jeff Mund and Ann Mund. She plans to attend St. Olaf College where she will to pursue a degree in mathematics.



◀ Malinda Madery

Malinda plans to attend St. Bens, majoring in either mathematics or chemistry, with hopes of going into Pharmacy. She is the daughter of Mark and Pam Madery.



◀ Anna Sannes

Anna plans to attend St. Olaf College to major in political science, with a double minor in Theatre and Spanish. Her parents are Mark Sannes and Candy Sannes.

Maintaining Systems

Our goal at KMTelecom is to deliver outstanding, consistent products and services to our valued customers. In order to meet this goal it is necessary for us to perform routine maintenance on our phone switch, digital television equipment, internet servers and additional equipment related to our business. KMTelecom reserves the right to do normal maintenance between the hours of midnight and 6 a.m. Sunday night through Friday morning. We try not to reboot systems during business hours unless absolutely necessary. Thank you for your understanding of our need to maintain high quality products and services.

New Channels on KMTV



You asked for it and we listened. KMTV added Austin's PBS

Station from KSMQ - **Channel 15**. PBS on KSMQ is much more than television... they're a primary source for outstanding educational programming. Television that enlightens, educates and entertains. Powerful tools that enhance your viewing experience that also educates.



We've also added **Channel 21**, Annenberg Media.

(www.learner.org) This channel offers teacher resources and professional development programming for K-12. Check it out on KMTV.

Lifeline Link-up Program

You may qualify for discounted telephone service if your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, National School Free Lunch Program or the Low-Income Home Energy Assistance Program. For more information about the FCC Lifeline/Link-up Program, call 634-2511 or stop in our office.

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ROCHESTER, MN
PERMIT NO. 722

The LiNk

Contact Information

Serving You With A Human Touch

Business Office

8:00 a.m. - 5:00 p.m.

Kasson Area: 634-2511

Dodge Center Area: 633-2511

After Hours Repair Service

634-2505

24/7 Internet Help Desk

Kasson Area: 634-2575

Dodge Center Area: 633-2575

WildBlue

(satellite internet)

634-KMWB (5692)

1-866-677-8677

www.kmtel.com

Attention Race Fans...

July 15th

**KMTelecom
Night at the Races
at Kasson Speedway!**

Send an email with name, address & phone number to:

contactme@kmtel.com

for your chance to WIN Tickets to the Race!

Each winner will also receive a voucher for
FREE Installation of High Speed Internet.

*It doesn't matter where you live, we have a
High Speed Internet option for EVERYONE!*