

New Business Hours

Monday-Friday 8:00am to 5:00pm
Saturdays 9:00am to noon (Our office will be closed on Saturday if a holiday is observed on either a Friday, Saturday or Monday.)

Business Office Closed

Saturday, July 3rd & Monday, July 5th
in observance of Independence Day

Saturday, Sept. 4th & Monday, Sept. 6th
in observance of Labor Day



Did you know that you can search our local search site, localsolution.com to find both businesses and residents? It's easy to use and provides the same great data as our print directory. You can even get directions to a business from this site. Find what you're looking for today. Access localsolution.com from the kmtel.com website. Just look for the localsolution.com logo at the bottom of our home page.

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
Saturday 9:00am to noon
For help with service problems during non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online
www.kmtel.com



Dangers of Multitasking While Driving

When cars were first invented, drivers expected just one thing—to get from point A to point B. Today's drivers also have the ability to listen to music, talk on the phone, exchange text messages and e-mails, watch movies, and even surf the Internet. But what price do we pay for this convenience?

Thousands of people die in the United States each year in crashes caused by drivers who are distracted by texting and other activities, according to the U.S. Department of Transportation. Half a million more suffer injuries in distraction-related crashes. These statistics are a stark reminder of the dangers of multitasking while driving, and KMTelecom encourages our customers to keep your focus on driving when you get behind the wheel.

The risks of multitasking are especially high for teen drivers, who are already the most crash-prone drivers due to inexperience. Consider this:

- Texting drivers are 23 times more dangerous than attentive drivers.
- Texting while driving is about six times more likely to result in an accident than driving while intoxicated.

- For every six seconds of drive time, a driver sending or receiving a text message spends nearly five of those seconds with his or her eyes off the road. This makes texting the most distracting of all cell phone tasks.

- 51 percent of teens say they text while driving.

- Teen drivers are four times more likely than adults to get into car crashes or near crash events directly related to talking on a cell phone or texting.

- Talking on a cell phone while driving can make a young driver's reaction time as slow as that of a 70-year-old.

There is no doubt that devices such as cell phones, smartphones, laptops, and netbooks can make our lives easier. For safety's sake, however, the issue for all of us to think about is the "when and where" of their use. Doesn't driving deserve our full concentration? Couldn't we wait a few minutes to make that phone call or send that text? Do the teens in our lives understand the potential dangers? Technology is wonderful, but only if used responsibly.

Congratulations MiKayla Grant!

The Post Bulletin newspaper offers the “Design An Ad” project to area students in grades 4th through 8th grade. Area businesses sponsor the project and classrooms are matched up with a business. This year Mr. Jurrens’ 5th grade class at Kasson-Mantorville Middle School was given the task of designing an ad for KMTelecom. It’s a wonderful experience and a great way for students to learn about businesses in their community.



MiKayla Grant - 5th Grade
Kasson-Mantorville Middle School
Mr. Jurrens Class

MiKayla Grant’s advertisement was selected as the winning entry by KMTelecom. Nice job MiKayla!

Starting Outdoor Projects? Dial 811 First!

The official start of summer is almost here, and with it comes a variety of landscaping projects. Whether you’re adding trees and shrubs, installing a deck, or putting up a new fence, KMTelecom reminds you to pick up your phone before you pick up your shovel.

Dialing before you dig isn’t just a recommendation—it’s the law. By digging without knowing where electrical, gas, cable TV and other service lines are, you could harm yourself or others or interrupt services to your entire neighborhood. You may even incur fines and repair costs.

To make it easier, a national hotline now exists. Just dial 811 and representatives will route your request to local utility companies, who will have professionals mark your lines. Call just a few days prior to doing any work, to allow time for them to mark your property.



Then you can take on any project without compromising safety.

As one of your local service providers, we thank you in advance for your cooperation.



2010 Directory Photo Contest Winner, Mary Suhr

The directory photo contest attracted many great pictures for the cover of our 2010 directory. KMTelecom employees voted and this photo of the American flag, with the pristine white of Mother Nature in the background, was selected. The photographer responsible for this beautiful photo is Mary Suhr, resident of Mantorville. **Thank you Mary!**

\$25

Win a \$25
Credit on Your
KMTelecom Bill

Fill out this form, clip it and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by June 30th, 2010, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Congratulations to our March 2010 winner, Lois Law from Kasson, Minnesota!



Scareware is Frightening Threat

You're online when a pop-up "alert" or "update" appears that says something like, "Warning! Malware detected on your computer!" The message looks very official, and you may be tempted to click on the button that offers to remove the threats by downloading security software. **DON'T DO IT.** What's actually being sold is scareware — bogus software that masquerades as legitimate security programs. These messages are crafted to scare you into spending money for worthless antivirus protection. Even worse, scareware is often malware designed to steal personal information, and installing it on your computer can lead to unauthorized financial transactions and identity theft.

How do these scary alerts end up on your computer screen? They can arrive as booby-trapped Web links in e-mail messages, waiting for you to activate them when you click to the websites. Scareware scammers are also embedding triggers on advertisements displayed at mainstream media websites, amid search results, alongside comments posted on YouTube videos, and in tweets circulating on Twitter.

Click on a trigger and you're in for an unnerving and frustrating process. A window will appear with red-letter warnings that list viruses infesting your

hard drive. A series of dialogue boxes will follow, giving you choices that all lead to a software sales pitch. Make the purchase, and you get a worthless, and possibly harmful, download. Try to cancel it, and you'll get repeated offers. Some scareware links will even shut down, and lock out, all other software applications on your computer to try and force you to buy. This rogue software might also slow your computer or corrupt files, disable Windows updates or prevent you from visiting antivirus vendor websites.

To avoid having to deal with scareware, Internet security experts advise caution:

- Don't download any security software from an unknown source on the Internet, and be skeptical of advertisements for unknown software that claim to provide easy protection.
- Make sure you install all security updates for your operating system.
- Avoid opening attachments or clicking on links to documents in e-mails or instant messages that are received unexpectedly or from an unknown source.

If your computer does become infected with scareware, you can try running Microsoft's Malicious Software Removal Tool or cleanup tools from the antivirus software you use.



Proper Way to Display the Flag

Many people want to proudly display the American flag but aren't sure of the rules associated with this. For handy reference, here's a brief list of guidelines according to the United States Flag Code:

- It is the universal custom to display the flag only from sunrise to sunset. However, the flag may be displayed 24 hours a day if properly illuminated during the hours of darkness.
- The flag should be flown in fair weather, unless the flag is designed for inclement weather use.
- When displayed either horizontally or vertically against a wall, the union should be uppermost and to the observer's left.
- The flag should never be displayed with the union down.
- The flag should never touch anything beneath it such as the ground or the floor.
- Never use the flag as wearing apparel, bedding or drapery.
- When a flag is in such condition that it is no longer a fitting emblem for display, it should be destroyed in a dignified way, preferably by burning.

For additional information, visit www.usa-flag-site.org/etiquette-display.shtml.



Having Trouble Using the Telephone? Minnesota Relay can help

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, hard of hearing, or speech disabled. A specially trained communication assistant (CA) relays the telephone conversation between a person who has a hearing loss or a speech disability and the person they wish to speak to. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

Now it is easier to make a Minnesota Relay call. Just dial 7-1-1!

Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll free number for the type of relay call you wish to make.

Types of Relay Services Available:

Text Telephone (TTY): 1-800-627-3529

Allows a person who is deaf, hard of hearing, or speech disabled to use a TTY to communicate with anyone using a standard telephone.

Standard Telephone: 1-800-627-3529

A hearing person may use a standard telephone to place a relay call and easily converse with a person who is deaf, hard of hearing or speech disabled.

Computer (ASCII): 1-800-627-3529

Computer users can also access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

Hearing Carry Over (HCO): 1-800-627-3529

Allows a person who can hear but who has very limited or no speech capability to make and receive phone calls. The HCO user types his/her conversation for the CA to read to the hearing person, and listens directly to the hearing person's response. Requires a special telephone.

Voice Carry Over (VCO): 1-877-627-3024

Allows a person who has difficulty hearing on the phone to voice their conversations directly to a hearing person. The CA then types the hearing person's response to the VCO user. Requires a special telephone.

2-Line VCO: 1-866-855-4611

Allows a VCO user to use one telephone line for speaking directly to the other person, while the second line is used to receive the CA's typed response from the other person. This enhanced feature provides a more natural flow of conversation without

the pauses of single-line VCO calls. Additional service and equipment requirements.

Captioned Telephone (CapTel™)

CapTel is an amplified telephone and relay captioning service that allows people who are hard of hearing to see word-for-word captions of their telephone conversation on a bright, easy-to-read display window built into the CapTel phone, while also listening to what is being said using their residual hearing (much like TV captioning). Requires a CapTel phone. If you wish to contact a person who uses a CapTel phone, dial: 1-877-243-2823.

Speech-to-Speech (STS): 1-877-627-3848

Allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices the words of the person with a speech disability so the other person on the call can understand them. No special telephone is required.

Spanish Relay: 1-877-627-5448

Allows a Spanish speaking person to use Minnesota Relay. The CA relays calls between a Spanish speaking person with a hearing or speech disability and a Spanish speaking hearing person.

900 Pay-Per-Call Services: 1-900-230-3324

Allows a relay user to connect to any pay-per-call service.

Emergency Assistance

TTY callers should dial 9-1-1 directly in emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

Billing Options for Long Distance Relay Calls

- Direct
- Collect
- Pre-paid calling card
- Carrier calling card
- Third-party billing

Filing a Complaint

If you would like to file a complaint regarding Minnesota Relay, please call 1-800-657-3775 (voice/TTY). You will need to provide the date and time of the relay call, the CA's identification number and the nature of your complaint. To file a relay complaint with the Federal Communications Commission call 1-888-225-5322 (voice)/1-888-835-5322 (TTY) or file on line at www.fcc.gov/cgb/complaints.html.

For More Information on Minnesota Relay

Minnesota Relay Consumer Relations Office
651-602-9005 or 1-800-657-3775 (voice/TTY)
Web site: www.mnrelay.org

Telephone Equipment Distribution (Ted) Program

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability.

For more information
on the TED Program

1-800-657-3663 (voice) or 1-888-206-6555 (TTY)
Web site: www.tedprogram.org

KMTelecom
Where technology comes with a human touch