

## Visit Our Booth at the Dodge County Expo

Saturday, March 21st, 2020  
8:00 a.m. – 2:00 p.m.  
Triton High School in Dodge Center



## TV Channel Updates

**NEW Channel** – **NHL Network**, channels 128 or 888 in HD in the Deluxe Package.

**Move Channel** – **CMT**, channel 227 or 892 in HD moves from Basic to Deluxe Package.

## Business Office Closed

**Monday, May 25, 2020**  
Memorial Day

## KMTelecom

18 Second Avenue NW  
Kasson, MN 55944-1491  
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

### Office Hours

Monday-Friday 8:00am to 5:00pm  
For help with service problems during non-business hours, please call 634-2505.

### 24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575  
Rock Dell Area 634-2575 (FREE call)  
Dodge Center Area 633-2575

Visit Us Online  
[www.kmtel.com](http://www.kmtel.com)



# MISSING WI-FI COVERAGE IN SOME ROOMS OF YOUR HOME?

## OUR WORRY-FREE WI-FI HAS YOU TOTALLY COVERED

If your home has rooms where you experience a poor Wi-Fi connection or no connection at all, the problem isn't with your internet service—it's with your Wi-Fi network. Managed Wi-Fi addresses these challenges and provides reliable Wi-Fi coverage throughout your home (and even in your garage and yard) for just \$6.99/month.

**CALL 634-2511 TO SIGN UP  
FOR MANAGED WI-FI**

## Plan Ahead for the Madness in 2020

Are you one of the many people who want to watch every game during March Madness—even if you're away from home or you don't have cable TV service? If so, take a few minutes now to check out the schedule and the different viewing opportunities available.

Games will begin with the First Four on March 17 and continue until the Final Four on April 4 and National Championship on April 6. CBS and Turner (which owns TBS, TNT, and truTV) share the rights to broadcast the 2020 NCAA Division I Men's Basketball Championship.

**The NCAA has a deal with CBS to stream all of its games.** All you have to do is visit the official NCAA March Madness Live website ([www.ncaa.com/march-madness-live/watch](http://www.ncaa.com/march-madness-live/watch)) to watch on your computer. This site even provides a Boss Button, which you can click while at work for the screen to change from the game to serious-looking graphs. To watch on your smartphone, tablet or other device, download the official app ([www.ncaa.com/march-madness](http://www.ncaa.com/march-madness)).

**For games on TBS, TNT, and truTV, watching online may be a bit more challenging.** If you pay for a cable subscription, you're in luck. Simply enter your credentials on the March Madness website to gain access to all of Turner's games. If you don't pay for cable TV, you'll need to consider other options. For example, you may be able to take advantage of free trials from streaming TV providers such as Sling TV ([www.sling.com](http://www.sling.com)) and PlayStation Vue ([www.playstation.com](http://www.playstation.com)) to watch Turner's channels.



**Another handy tool is the Catch Sports app ([www.catchsports.com](http://www.catchsports.com)).** It lets you set game start reminders and, depending on your location and preferences, will share channel numbers, streaming options, radio stations, and local team sports bars where you can watch live.

**Whether you're streaming basketball games in March or streaming TV shows and movies all year long, make sure your internet speed is up to the challenge. Call 634-2511 for details on our current internet speeds and prices.**

## IS YOUR INTERNET READY?

Are you planning to stream all the basketball madness in March? Have you been looking forward to all the hoopla with great anticipation? Make sure your home's internet connections has the speed you need for a winning viewing experience.

**Sign up for a new or upgraded internet plan now, and you'll score free installation from our KMTecom team. Call 507-634-2511 now.**



## Employee Spotlight

You'll notice a couple of new faces around KMTelecom. In January we welcomed Patti Chilson and Caleb Dutka to our team.



**Patti Chilson** – *NEW* Customer Service Representative. Patti comes to us with professional experience at Schmidt Printing and the City of Mantorville. She grew up in Hayfield and has lived in the Kasson-Mantorville area for the past 30+ years. Patti and her husband of 30 years, Mike, have three children: Nick, Breeanna, and Luke. They also have two granddaughters: Ava (6) and Charlotte (4). When Patti isn't at work, she enjoys traveling, going on adventures with her husband on their motorcycle, and spending time with her family and friends.



**Caleb Dutka** – *NEW* Technician. Caleb grew up in Byron and graduated in the class of 2016. Caleb lives in Rochester with his girlfriend, his dog Harley, and cat Kevin. Caleb is in training as a Technician and you will see him around helping customers. When Caleb isn't on the job, he enjoys working on his car and motorcycle. He also likes to go on motorcycle rides with his friends and family in the summer months.

## Congratulations to the Reindeer Games 2.0 Drawing Winners

Great connections were made in 2019, and we appreciate your participation in the year-end promotion. Customers who took advantage of the Reindeer Games 2.0 deals were entered in our prize drawing for tech toys. The following individuals were the lucky winners.



**Charles Dappen**  
JBL Flip 4 Portable  
Bluetooth Speaker



**Marcelino Felix  
Valenzuela**  
Fire TV Stick  
with Echo Dot



**Rochelle Swanson**  
Echo Dot w/Clock  
and 2 Pack of  
Wyze Smart Plugs



**Deb Landherr**  
Tile 2020 Mate  
with Echo Dot

We hope you're all enjoying your prizes and thanks again for choosing KMTelecom.

**HBO** **CINEMAX**  
FREE PREVIEW WEEKEND



Tune into HBO and Cinemax for a FREE Preview Weekend, **Friday, March 13 through Monday, March 16** on channels 401-419, and 501 and 512 in HD.

This preview features new original programming, including the premiere of *The Plot Against America* and the return of *Westworld* and *My Brilliant Friend*, along with the 3/14 theatrical premiere of *Fast & Furious: Hobbs & Shaw*, which did \$174M at the box office.

If you like what you see and want to subscribe to HBO and Cinemax, please call our office at 507-634-2511. Our customer service team is ready to help!

**\$25**

Win a \$25  
Credit on Your  
KMTelecom Bill

Fill out this form, clip it, and return it with your next bill by March 31, 2020 for a chance to win a **\$25 credit** to your account. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Congratulations to our December 2019 winner, **Aubrey Bernatz, Kasson!**



# Are You Having Trouble Using the Telephone Due to a Hearing or Speech Disability?

Minnesota Relay is a free telephone service that uses specially trained communications assistants to facilitate telephone calls between people with hearing and speech disabilities and other individuals. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year. All calls are completely confidential. To make a relay call dial 7-1-1. Once connected to the relay service, tell the communications assistant the type of relay call you wish to make. Or, you may dial the specific toll-free number for the type of relay service.

## For More Information on Minnesota Relay Services

[www.mnrelay.org](http://www.mnrelay.org)  
1-800-657-3775

## Emergency Assistance

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay response to your call.

## To File a Complaint Regarding Minnesota Relay

1-800-657-3775

Email: [mn.relay@state.mn.us](mailto:mn.relay@state.mn.us)

You will need to provide the date and time of the relay call, the calling from and to phone numbers, the CA's identification number, and the nature of your complaint.

## You may also file a complaint with the Federal Communications Commission

[www.fcc.gov/complaints](http://www.fcc.gov/complaints)

Voice: 1-888-225-5322

TTY: 1-888-835-5322

ASL via VP: 1-844-432-2275

## Telephone Equipment Distribution (TED) Program

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability.

[mn.gov/deaf-hard-of-hearing](http://mn.gov/deaf-hard-of-hearing)

Voice: 1-800-657-3663

ASL via VP: 1-866-635-0082

## Captioned Telephone Service (CTS)

CTS uses a special telephone with a text display screen so that a person who is hard of hearing can listen to and read captions of everything the other person on the call says. You speak directly to the other person on the call, and a relay communications assistant transcribes everything the other person says into captions, which appear on the display screen of your CTS phone.

## Internet Protocol Captioned Telephone Service (IP CTS)

Internet-based forms of CTS are available for those who would like to use CTS on a computer, tablet, or smartphone. Go to: [www.fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service](http://www.fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service).

## Computer (ASCII): 1-800-627-3529

Computer users can access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

## Hearing Carry Over (HCO): 1-800-627-3529

HCO allows a person who can hear clearly but who has very limited or no speech capability to make phone calls. Using a special text telephone, you type your conversation for the relay communications assistant to read to the other person, and listen directly to the other person's response.

## Hearing User: 1-800-627-3529

A hearing person may use a standard telephone or mobile phone to place a relay call and speak with a person who is deaf, hard of hearing, or speech disabled.

## Internet Protocol (IP) Relay

IP Relay combines text-based relay service with the ease of the internet – no need for a TTY. You are able to make your relay call using a computer, laptop, tablet, or smartphone. Go to: [www.sprintrelay.com](http://www.sprintrelay.com).

## Spanish Relay: 1-877-627-5448

Spanish speaking persons with a hearing or speech disability are able to make relay calls. This is not a translation service – both parties must speak Spanish, and at least one party must have a hearing or speech disability.

## Speech-to-Speech (STS): 1-877-627-3848

STS allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The communications assistant revoices your words so that the other person on the call can understand them, and the other person speaks directly to you.

## Text Telephone (TTY): 1-800-627-3529

This service allows a person who is deaf, deafblind, or speech disabled to use a TTY to communicate with the other person on the call.

## Video Relay Service (VRS)

VRS allows a person who uses American Sign Language (ASL) to communicate over the phone. The VRS user connects to the relay communications assistant via an internet-enabled device with a video camera. The communications assistant relays the conversation back and forth between the parties – in ASL with the VRS user and by voice with the called party. Go to: [www.fcc.gov/consumers/guides/video-relay-services](http://www.fcc.gov/consumers/guides/video-relay-services).

## Voice Carry Over (VCO): 1-877-627-3024

VCO allows a person with a hearing disability, but who wants to use his or her own voice, to speak directly to the other party. The communications assistant then types the other party's response, which is displayed on the VCO user's text telephone.