



### Upcoming Events

#### Home & Business Expo

Triton High School in Dodge Center, Saturday, March 28th, from 8:00am to 2:00pm. Stop by our booth!

#### Business Office Closed

Friday, April 3rd for Employee Training

Monday, May 25th for Memorial Day

#### Website Compass is Here

There's a lot of great information in the new Winter Issue of *Website Compass* magazine. Check it out online: [www.kmtel.com](http://www.kmtel.com); click on the "internet" link at the top of the page; go to the Website Compass link on the right. Stop by our office and pick up a hard copy if you would like.

### KMTelecom

18 Second Avenue NW  
Kasson, MN 55944-1491  
Kasson, Mantorville Area 634-2511  
Rock Dell Area 634-2511 (FREE call)  
Dodge Center Area 633-2511

#### Office Hours

Monday-Friday 8:00am to 5:00pm  
For help with service problems during non-business hours, please call 634-2505.

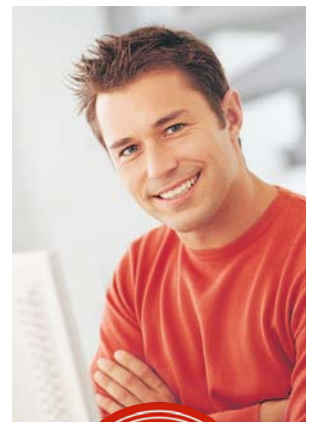
#### 24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575  
Rock Dell Area 634-2575 (FREE call)  
Dodge Center Area 633-2575

#### Visit Us Online

[www.kmtel.com](http://www.kmtel.com)

## Bundle & Save! Bundle with KMTelecom and save consistently each month!



KMTelecom's bundle prices have increased only once in five years. This isn't an introductory offer, it's THE OFFER! There's no fine print stating that you will be paying regular price after one year of service. This is the price! Our competition offers a low introductory offer, then your bill increases by 35 to 40% after a period of time. We don't believe in the "bait and switch" approach. We offer a fair rate for good service.

		
<b>Phone &amp; TV &amp; Internet</b>	<b>Phone &amp; Internet</b>	<b>Phone &amp; TV</b>
<b>\$94.99</b>	<b>\$59.99</b>	<b>\$54.99</b>

For further details, call our friendly local staff at 634-2511!

*Installation fees may apply for Internet and telephone. Standard TV installation charges are waived for new customers. Prices do not include applicable taxes, zone, regulatory and franchise fees. Long Distance is billed at an additional charge. Prices are subject to change. Service availability depends on location.*

## 2008 Holiday Drawing Winners!

KMTelecom offered a holiday drawing each Tuesday in December. Congratulations to the lucky winners:



Caren Skov – iPod



Marvin Deno – Wireless Router



Christine Curry – Digital Frame



Karen Skow – Wireless Router



Barb Pike – Wireless Router

## Employee Spotlight: *Trisha Musolf*

KMTelecom recently added a new employee. Please join **K**us in welcoming Trisha Musolf as the new receptionist. Trisha started December 15th, 2008. Trisha's contagious smile and pleasant voice is a great addition to our friendly staff! Her family includes her fiancé and children, a seven-year old son and five-year old daughter. When she isn't at work, she enjoys camping, being outdoors and attending events her children are involved in. We are so excited to have Trisha on board!



## Protect Yourself from *Identity Theft*

**I**dentify theft has become a big problem in the United States, with millions of people affected every year. But what exactly is it, and how can you help prevent it?

### What it is

Identity theft occurs when an unauthorized person gets ahold of your personal information such as your Social Security, driver's license, and credit card numbers. With this type of information, criminals can open credit cards or receive loans in your name—which can ultimately damage your credit rating and make it hard to obtain loans for things you need.

### How to protect yourself

Here are a few easy ways to help prevent identity theft:

#### Use caution when making online purchases.

Web-based purchases are actually more secure than you may expect because your credit card number is encrypted. However, it's important to purchase only from secure sites. Those with security certificates will display an icon of a lock in the lower right-hand corner of your Web browser.

#### Watch out for “phishing” attacks.

These include phony e-mails that appear to be from businesses you would normally trust (places like large national banks, PayPal, eBay, and others). They commonly ask you to verify personal

information in order to prevent your account from being closed, or they state that unauthorized purchases may have been made through your account. Never respond to these messages, and don't click links that are included in them. Legitimate businesses won't ask for personal information via e-mails.

#### Block Web pop-ups.

When you're visiting a new or unfamiliar site, do not allow pop-ups. Some will actually install software that allows people to hack into your computer system.

#### Don't supply private information in stores.

When you're making purchases in person, your private information can be stolen even more easily. Salespeople should not need to document your Social Security number, phone number, or driver's license number to allow you to make a purchase.

#### Check your credit report once a year.

You're entitled to a free credit report from each of the three credit bureaus: TransUnion ([www.transunion.com](http://www.transunion.com)), Equifax ([www.equifax.com](http://www.equifax.com)), and Experian ([www.experian.com](http://www.experian.com)). Take advantage of this service, and watch for any errors or unauthorized activity. Report errors to the credit bureaus immediately.

*To learn more, visit the Federal Trade Commission web site at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft).*



## On-Screen Caller ID

Have you ever been snuggled up on the couch on a cold winter night, enjoying your favorite program, when the phone rings? You yell for one of the kids to answer the phone. They're far too busy. Can you relate? Our customers love On-Screen Caller ID from KMTV.

With On-Screen Caller ID, you can

see who's calling on the screen of your TV. You get to decide if you want to be interrupted. On-Screen Caller ID also logs your incoming calls. If you're looking for a phone number of a recent call, find it on your TV. Stay warm on your couch with On-Screen Caller ID!

## WildBlue Satellite Speed Internet

Do you have friends and relatives living in a rural area that are still using dial-up Internet? Or possibly, they don't even have an Internet connection?

KMTelecom offers satellite-delivered broadband Internet access to southeastern Minnesota, as a distributor of WildBlue service.

With access speeds that can be comparable to DSL and cable modem services, WildBlue allows users to retrieve information and access rich content that is not available through dial-up modems. It provides a continuous online connection, so subscribers don't tie up phone lines, and the faster speeds save users time and businesses money.

KMTelecom offers the WildBlue service to rural areas within a 60-mile radius of Kasson, targeting specifically rural locations without access to an alternative high speed Internet option.



KMTelecom is offering several service packages to accommodate various users depending on their need. Check your e-mail, receive pictures, surf the Web and much more with a high speed Internet connection. Stop waiting for your dial-up connection.

Anyone interested in the power of satellite-delivered broadband should contact KMTelecom at 634-5692 or 866-677-8677.



## 2009 KMTelecom Directory... Available Soon

The 2009 KMTelecom telephone directory is on its way and should be arriving at your house in April. After all copies have been delivered, they will also be available for pick up at our office.

We will also be introducing our new On-Line Directory! Watch for a link on our website— Coming Soon!

Reminder: Please recycle your old directories. A recycling bin is available in our office for your convenience.

**\$25**

Win a **\$25 Credit on Your KMTelecom Bill**

Fill out this form, clip it and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by March 31st, 2009, to be eligible. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Congratulations to our December 2008 winner, Galvin Uhlenhopp!

## Can We Notify You of Promotions and Special Announcements by E-mail?

If so, please send us an e-mail at [contactme@kmtel.com](mailto:contactme@kmtel.com).

We'll need ...

- Your Name
- Telephone Number
- E-mail Address

## Score Big with KMTV

KMTV from KMTelecom brings all the excitement of the game right into your living room. Be part of the heart-pounding action with our all-star sports roster including ESPN, ESPN2, ESPN Classic, Fox Sports Network and The Big Ten Network. Thanks to digital, crystal clear picture and sound, you'll see the plays in astonishing detail and hear the crowds as if you were there.

When you're ready for a timeout, choose from more than 195 other popular channels including local programming, news, movies, and music. You can select premium channels like HBO, Starz, Showtime, and Cinemax. Plus, record and pause live TV with your DVR\* (Digital Video Recorder) and never miss your favorite shows again.

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**Score big with your family.**  
Call 634-2511 for KMTV.

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KMTV also helps you manage your entertainment options. The interactive program guide lets you search for shows, and parental controls enable you to decide what children watch.

\*DVR service is only available in Kasson at this time.

**KMTelecom**  
Where technology comes with a human touch

## Be Prepared When Calling the Help Desk

If you ever need to call KMTelecom for help resolving an issue with your Internet service, you'll want to be prepared to answer several key questions. By having this information handy before you call, we'll be able to serve you more efficiently:

1. Your user name or e-mail address.
2. Telephone number.
3. Your PC's operating system (such as Windows XP or Windows Vista).
4. Your modem's brand name (such as Paradyne, BEC, Pannaway) and whether it connects directly to your computer or if you use a router.
5. Any error messages that are appearing, if any. Write them down if necessary.



If possible, it's best to have your computer on and running when you call as well. And remember—our Help Desk is available 24 hours a day/7 days a week at 634-2575 from Kasson, Mantorville and Rock Dell or 633-2575 from Dodge Center.

## Take Action Against Unwanted Promotions

Would you like to reduce the amount of junk mail and telemarketing calls coming to your home? Just register with these sites:

### Do Not Call

[www.donotcall.gov](http://www.donotcall.gov)

If you're not on the Do Not Call list—or if you've changed or added phone numbers since you registered—check out this site. You can enter up to three phone numbers, and after 30 days, most telemarketers should stop calling these numbers.

### Do Not Write

[www.dmaconsumers.org/offmailinglist.html](http://www.dmaconsumers.org/offmailinglist.html)

To cut back on promotional mail, register with the Mail Preference Service (MPS), sponsored by the Direct Marketing Association. These lists are updated four times a year, so within a few months, you should see a decrease in solicitations from companies that you haven't done business with previously.

### Do Not Send Credit Offers

[www.optoutprescreen.com](http://www.optoutprescreen.com)

As a joint venture of the Consumer Credit Reporting Companies of Equifax, Experian, and TransUnion, this site enables you to opt out of unwanted credit card solicitations.