



New Business Hours

KMTelecom is now open on Saturdays from 9:00am until noon. Limited Customer Service staff is available, so phones will not be answered during this time. We will be handling transactions such as sales, service upgrades, service inquiries and payments. Our office will be closed on Saturday if a holiday is being observed on a Friday or Monday.

Business Office Closed

Saturday, April 3rd for Easter weekend
Saturday, May 29th and Monday, May 31st in observation of Memorial Day

2009 Holiday Drawing Winners!

KMTelecom offered a holiday drawing in December 2009. Congratulations to our lucky winners: **Mark Sinning, Mantorville** – Linksys Wireless Router; **John Leitzen, Byron** – Linksys Wireless Router; **Arnie Tietz, Kasson** – AT&T Speaker Phone; **Mike Asche, Mantorville** – WiFi Internet Radio

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
Saturday 9:00am to noon
For help with service problems during non-business hours, please call 634-2505.

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtel.com

KMTelecom

Where technology comes with a human touch



Broadband In Minnesota

Last year, Minnesota created an Ultra-high Speed Broadband Task Force that was charged with reporting back to the Governor and the Legislature on how Minnesota is doing in broadband access. The task force recently released its final report. It presents both a realistic view of where Minnesota is and where we need to be headed in the next few years.

The State's broadband mapping project found, 94 percent of Minnesota households have access to broadband. And the speeds the project found were nothing to be ashamed of—2 Mbps upload and 7 Mbps download averages. Few, if any, other states can make that claim. Last year, Japan—always held out as a world leader in broadband accessibility—sent a researcher to rural Minnesota to see how we were deploying fiber optics for broadband, thus enhancing economic development. After examining a number of different models for deployment around the

U.S., the report found “the Minnesota model as the probable model for rural fiber” and correspondingly broadband deployment.

KMTelecom is contributing to Minnesota's strong positioning. Today, KMTelecom is offering broadband to 100 percent of our customers. We have done this because of the strong commitment that we have to our local communities and customers. We understand how increasingly important broadband is to conducting business, educating our students, providing medical services, and just living our daily lives. We are committed to keeping pace with the rapidly advancing technologies in telecommunications. Even though providing broadband in our sparsely populated service area is two to three times more costly than in the metro area, our customers deserve access to the world just as much as those in the Twin Cities. That's why we have been willing to invest over \$5 million over the last five

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Recycle Your Phone Books

Phone books are a valuable source of information and you probably use yours many times each week. But what do you do with your old phone books when the new ones arrive? Recycle them, of course.

Phone book paper is made from recycled paper waste and wood fiber waste such as sawdust and wood chips that would otherwise go unused. Recycled phone books are made into useful products such as animal bedding, home insulation, bathroom tissue, cereal boxes, roofing shingles, and last but not least, new phone books. So there's no point in leaving your old phone books on the shelf when they can be recycled and put to good use.

Once your new copies of the KMTelecom directory are delivered, it's time to recycle. Simply bring last year's phone books to the KMTelecom office and place them in the container marked for this purpose. We thank you for your participation in this important earth-friendly effort.



Count the Advantages of KMTV Digital Television

We know you have options in TV service these days. So why should you choose KMTV over a satellite provider? Because KMTV offers a long list of advantages that benefit both you and your community:

Local Channels

You get local news, local weather reports, and community programming without an extra fee.

No Dish on Your Roof

With KMTV, there's no ugly satellite dish on your roof and you don't have to worry about costly roof damage. Instead, there's easy, in-home installation and no expensive equipment to buy or repair.

Always-clear Signal

Satellite dishes can lose reception during bad weather. So if you don't want to climb on your roof to remove snow and ice, relax inside with the always-clear signal of KMTV.

Emergency Alert System

Our service includes an Emergency Alert System to warn you of impending dangerous weather—a feature not offered by the satellite provider.

Local Customer Service

When you need help or have questions, you can call or stop by our local office and get personal attention from people working in your community. You won't have to waste time being placed on hold after calling an 800 number.

Support of Local Economy

When you choose KMTV, you're supporting the local provider and keeping your money right here at home. We are also a local employer and contribute to many local community organizations and events. We give back to the communities we serve.

Money-saving Bundles

You'll enjoy competitively priced packages with KMTV. Plus, you can save even more by bundling your TV with phone, high speed Internet and cellular services. You also gain the convenience of receiving just one bill from one company.

For more details or
to sign up for KMTV,
call 634-2511.



Get “LinkedIn” to Job Resources

Job seekers have long turned to their network of family and friends to help them find work. Now social networking sites make it possible to greatly expand these networks by taking advantage of vast online communities.

Perhaps the best known of the business networking sites, LinkedIn is a professional network of more than 39 million people. LinkedIn members range from executives at Fortune 500 companies to employees of small businesses. Are you one of them? If not, consider joining LinkedIn, especially if you’re currently in the job market or think you could be soon.

Launched in 2003, LinkedIn plays to the “six degrees of separation” theory that anyone on the planet can be connected to any other person on the planet through a chain of acquaintances. Your network consists of your connections plus your connections’ connections.

Here’s what you do:

- Visit www.LinkedIn.com and go to the “click to join” button to complete basic information and open a free account.
- Create a profile summarizing your professional accomplishments including the names of previous employers, schools you’ve attended, and details on your skills and expertise.
- Add known business contacts to your network by sending them a LinkedIn invitation.
- Search the site by company name, school name, or the person’s name to reconnect with people you’ve lost touch with over the years.

As you build your list of contacts and they build theirs, you’ll gain opportunities to network with more people than you could possibly do otherwise. LinkedIn can help you manage the information that’s publicly available about you, introduce you to subject experts, give you insights from discussions with other professionals, and discover inside connections that lead to job prospects.

Do-Not-Call Consumer Information

The National Do Not Call Registry puts consumers in charge of the telemarketing calls they receive. The Federal government created the national registry to make it easier and more efficient for you to stop getting telemarketing calls you don’t want.

How to Register Your Number:

The Federal Trade Commission (FTC) will register consumers on a National Do Not Call list. To sign up, go to www.ftc.gov/donotcall or call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. Registration is free.



\$25

Win a \$25 Credit on Your KMTelecom Bill

Fill out this form, clip it and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by March 31st, 2010, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Congratulations to our December 2009 winner, Robin Gamble from Dodge Center!



The Party Line – A Look Back!

submitted by Arlene Bjornson, a longtime loyal customer

All of you young people today can't imagine what the telephone was like over 50 years ago. When I married my husband and moved to the country in 1952, I had to get used to being on a "party line" with several other folks. I was appalled that every time I received a phone call it also rang in a few other homes and I would hear "click," "click," "click" as neighbors picked up the phone to listen to my conversation. It also weakened the line making it difficult to hear the person that was calling you. Nothing was private in those days so you had to be careful as to what you said on the phone. I honestly think eavesdropping, on the phone, was the sole entertainment for some people. Many times the line was busy and you couldn't even make a phone call.

I hated the look of that ugly old brown phone hanging on the wall but I suppose I should have appreciated that we did have a telephone. Look how far we've come since then! Phones are designed to do all sorts of things and come in every shape, size and color imaginable. Very seldom are we without phone service and it's nice to know that the phone is always there if I need it. I can make a call anytime.

KMTelecom
Where technology comes with a human touch

Celebrate Cellular! KMCellular helps seniors get comfortable with cellular service

Easy-to-use phones plus help getting started

It's important for seniors to have cellular phones, since they can be a lifeline in case of an accident or medical emergency. Yet the technology can be somewhat intimidating. You'll find friendly, step-by-step assistance from local people you already know when you choose KMCellular.

Stop by KMTelecom and our representatives will help you choose the right phone, teach you how to use it, and set you up with an affordable plan.

Samsung U340 is a popular option. KMCellular offers a variety of cellular phones from brands including Motorola, LG, and BlackBerry. One popular option for first-time users is the Samsung U340. It has all of the features you need, and is now available for **\$15.99 with a two-year contract.**

To get more details on the great cellular values from KMCellular, call or stop by.



Samsung U340
\$15.99 with a two-year contract.

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years in our communities in order to provide broadband and other advanced telecommunications services.

The task force did a good job in weighing all of the competing public policy obligations that the state has and came up with a good blueprint for the future. It recognized the efforts that providers like KMTelecom has made to put Minnesota in a very favorable position, and it also made some aggressive recommendations for the direction that Minnesota should be going. It recommended that the minimum speeds for all

residents of the state by 2015 should be 10-20 Mbps (download) and 5-10 Mbps (upload). In addition, the task force recommends that Minnesota aspire to be in the top five states of the U.S. for overall broadband speed (download/upload), in the top five states of the U.S. for broadband penetration, and in the top 15 when compared to countries for global broadband penetration. KMTelecom applauds these goals and is committed to doing our part to putting Minnesota (and the communities we serve) in this leadership position.