



There's No Such Thing as a Dumb Question

As our community's classrooms once again become alive with learning, KMTelecom wishes students, teachers and administrators a successful school year. Since questions are a key part of education, this is a good opportunity to remind all of us to ask questions without hesitation. Whether you're six or sixty, if you don't understand something, ask! **KMTelecom would be happy to answer your questions about our communications services or the devices used with them. Stop by our office or call 634-2511.**

Business Office Closed

Monday, September 5th, Labor Day

Thursday, November 26th,
Thanksgiving Day

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in
Kasson, Mantorville, Rock Dell and
Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
For help with service problems during
non-business hours, please call 634-2505.

24/7 Internet Help Desk

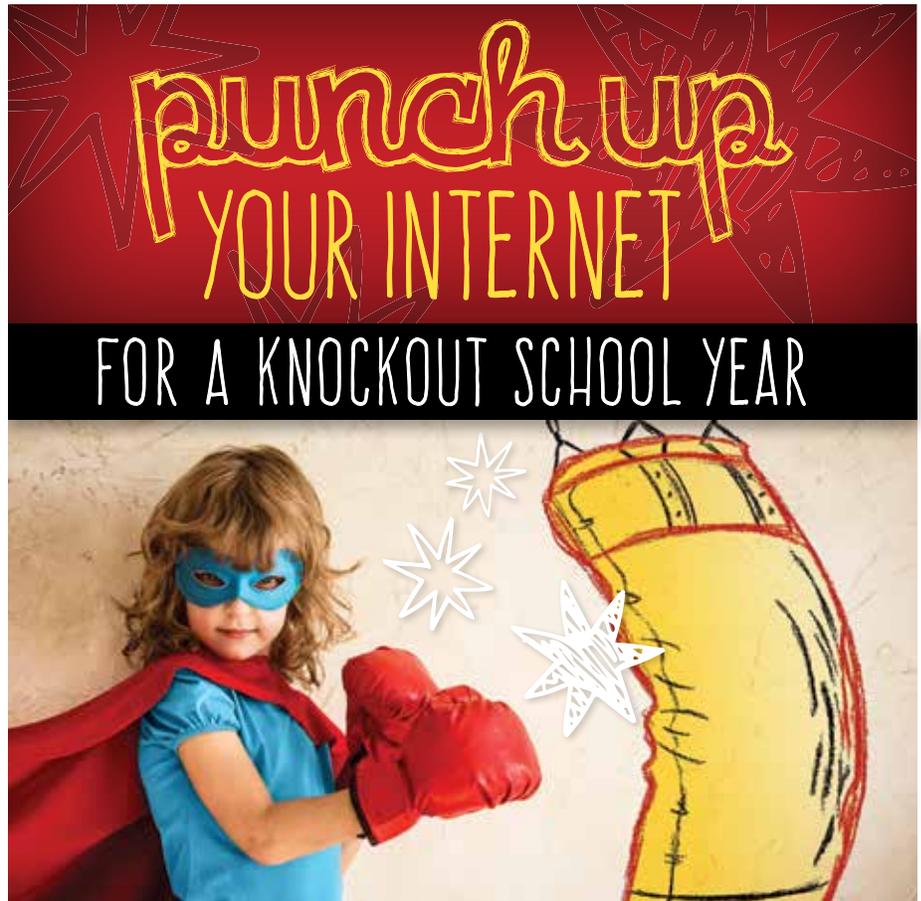
Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

Exede & WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online
www.kmtel.com

KMTelecom
Where technology comes with a human touch



The start of the school year is a great time to upgrade your home's Internet plan. After all, the whole family puts heavyweight demands on your connection with multiple devices, streaming, and more.

**CALL 634-2511 NOW TO
PUNCH UP YOUR INTERNET**

*Service availability and Internet speeds will depend on location. Prices subject to change. Call for details. Offer good through September 30, 2016.



**TO CLINCH IT, WE'LL THROW IN
FREE INSTALLATION & FREE FIRST MONTH**

Your Options are Virtually Endless with watchTVeverywhere

Pick your device. Pick your location. Pick your program. With watchTVeverywhere, you can pick from so many options for how, where, and what you watch.

Watch your favorite drama show on your smartphone while having coffee at the corner café. Watch a comedy special on your laptop during your lunch hour. Or watch a movie on your tablet while lounging on your front porch or patio. WatchTVeverywhere works from anywhere you have an Internet signal.

Plus, watchTVeverywhere is FREE with your qualifying KMTelecom TV package. The specific networks available to you on your mobile devices will be based on your TV package subscription.

To access content through watchTV-everywhere, you'll first need to register at www.watchTVeverywhere.com. It's quick and easy; just have your KMTelecom TV account number handy. Not yet one of our TV customers? Call us today at 634-2511 to sign up.



Crooks Use Caller ID Spoofing to Wear “Mask” of a Local Phone Number

One of the best ways to avoid phone scams has traditionally been to not answer calls from numbers that you do not recognize on your Caller ID. But crooks have a sneaky way around this. With Caller ID spoofing, they are able to make it appear as if their calls are coming from a local phone number. They literally hide behind the “mask” of a legitimate phone number in order to increase the likelihood that you’ll pick up the phone.

How does it work? Caller ID spoofing providers (such as SpoofCard) allow individuals and organizations to dictate what phone number they want to appear when they place calls. They pay for a certain number of call minutes, then use an online interface to enter their phone number, the number to be called, and the number they want to appear in the recipient’s Caller ID. The Caller ID spoofing service then makes the call on the spoofer’s behalf.

The goal of this scam is to try and get you to reveal personal information such as account numbers, passwords, and Social Security numbers. To avoid becoming a victim of Caller ID spoofing, take the following precautions:

- Never give out personal information over the phone, such as account numbers, unless you initiate the call.
- If you receive a call requesting information, ask for the name of the organization that is calling. Then, call that organization, using the phone number on your bill or statement — NOT the number on your Caller ID. If the call is legitimate, you will be transferred to the appropriate department. If it’s not legitimate, you can inform the organization of the spoofing incident.

To learn more about Caller ID spoofing, visit www.fcc.gov/guides/caller-id-and-spoofing

Do You Sometimes Feel Like You're Being Followed?

When you're online, you may notice that ads start appearing for products you've looked at recently. For example, let's say you're browsing around a home improvement store's site and click on product details for several light fixtures. Maybe you even move one of the light fixtures to your shopping cart. Then you leave the store's site and go to Facebook. What do you see there? You see an ad for the same light fixture on the right side of your Facebook News Feed. And when you go from site to site in the coming days, you keep seeing that light fixture ad turn up again and again.

You are being followed, and this activity is called "behavioral retargeting." Here's how retargeting works: Each time you visit a site, it drops something called a "cookie" on to your Web browser. That cookie is anonymous; the site doesn't know who you are, but it knows you looked at that light fixture. Then the site can buy ads through a number of retargeting companies acting as middlemen, selling the ads aimed at you, the anonymous shopper, on behalf of the sites.

The practice has become increasingly widespread because it's highly effective for advertisers. Retargeted ads perform better than regular banner ads since they're aimed only at people who they know are interested in their products right now.

For all the talk of effectiveness and relevancy, retargeting can backfire on companies who use it. Some consumers are "creeped out" by the feeling of being followed by an ad, even if they know it's anonymous.

The good news is you can control how much you are targeted (and retargeted) by advertisers. For complete browsing privacy, set your Web browser not to accept cookies (generally located in the settings menu). However, this means you may have trouble logging into websites where you have an account. A less drastic alternative is to simply reset your cookies every few days—just go to your browser settings and clear your cache.



What 9-1-1 Centers Want You to Know

It's important for citizens to understand the basics of 9-1-1 and how to properly make an emergency call. Review these tips and share them with family members:

- Call from a landline whenever possible. That way, the physical address associated with the phone is provided to 9-1-1 by the telephone service provider, which is especially important in cases where the caller is unable to speak due to a medical event.
- Listen carefully to the dispatcher's questions and provide detailed information.
- Attempt to speak as clearly and as calmly as possible.
- Make sure your children know your home address and teach them how and when to use 9-1-1.

To sign up for landline service, call KMTelecom at 634-2511.

\$25

**Win a \$25
Credit on Your
KMTelecom Bill**

Fill out this form, clip it, and return it with your next bill by September 30th, 2016 for a chance to win a **\$25 credit** to your account. One winner per newsletter will be selected.

Name: _____

Phone #: _____

**Congratulations to our
June 2016 winner,
Jenny Carlson, Kasson, MN!**

School Bus Safety Tips

According to the National Highway Traffic Safety Administration, the most dangerous part of the school bus ride for a student is during loading and unloading. Injuries and fatalities most often occur when children are in a hurry, don't pay attention to surrounding traffic, or move out of the bus driver's sight.

To help avoid potential dangers, teach your child these rules:

- Never move toward the bus until it has come to a complete stop, the door has opened, and its safety lights are flashing.
- Always stay within the bus driver's view.
- Walk in front of the bus only.

As a driver, make sure you do the following:

- Slow down. Watch for children playing and congregating near bus stops.
- Be alert. Children arriving late for the bus may dart into the street without looking for traffic.
- Remember what the lights mean. **Yellow flashing lights** indicate the bus is preparing to stop to load or unload children. Slow down and prepare to stop. **Red flashing lights** and extended stop arms indicate the bus has stopped, and children are getting on or off. You must stop and wait until the red lights stop flashing, the extended stop sign is withdrawn, and the bus begins moving.



Graduating Seniors Benefit from Annual Scholarship Programs

KMTelecom has been a supporter of continuing education for many years through our contribution to the scholarship funds at the Kasson-Mantorville and Triton Schools. We proudly give back to the communities we serve and are pleased to announce the 2016 scholarship recipients. This year, \$6,000 in awards will be split between the following graduates:



Megan Bergevin (K-M) – Megan is the daughter of Dan and Kandi Bergevin. She plans to attend the University of St. Thomas with a major in accounting.



Ella Blaisdell (Triton) – Ella plans to attend Mankato State University to study graphic design. She is the daughter of Paul and Sue Blaisdell.

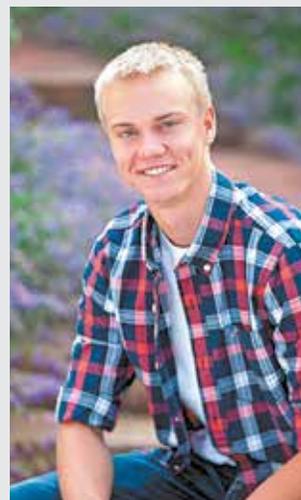


Charles Groll (Triton) – Charles is the son of Tom and Deb Groll. He plans to attend the University of Wisconsin in LaCrosse and has not yet chosen a major.



Gretchen Johnson (K-M) – Gretchen plans to attend the Pacific Lutheran to study chemistry and biology. She is the daughter of Randy and Kimberly Johnson.

Congratulations and best wishes as you pursue your college education!



Andy Plein is MN Telecom Alliance Scholarship Winner

Congratulations to Andy Plein for being selected to receive one of the five \$2,000 scholarships from the Minnesota Telecom Alliance Foundation (MTA). Because KMTelecom is a member of the MTA, the students in the KMTelecom service area are eligible to apply for this generous scholarship. The foundation is part of the MTA, a trade organization based in St. Paul representing over 44 telephone companies and cooperatives in the state. It makes us all proud at KMTelecom when one of the statewide winners is selected from our area. All the best to Andy as he works toward his engineering degree at Iowa State University.