



## Open Saturdays for Walk-in Business

KMTelecom is now open on Saturdays from 9:00am until noon. Limited Customer Service staff is available, so phones will not be answered during this time. We will be handling transactions like sales, service upgrades, service inquiries and payments. Our office will be closed on Saturday if a holiday is being observed on a Friday or a Monday.

## Business Office Closed

Saturday, Sept. 4th and Monday, Sept. 6th in observance of Labor Day

Saturday, September 18th for an employee appreciation day

Thursday, November 25th for Thanksgiving

## KMTelecom

18 Second Avenue NW  
Kasson, MN 55944-1491  
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

### Office Hours

Monday-Friday 8:00am to 5:00pm  
Saturday 9:00am to noon (walk-ins only)  
For help with service problems during non-business hours, please call 634-2505.

### 24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575  
Rock Dell Area 634-2575 (FREE call)  
Dodge Center Area 633-2575

### WildBlue

Sales/Inquiries 866-677-8677  
or 507-634-5692  
Technical Support 888-232-3796

### Visit Us Online

[www.kmtel.com](http://www.kmtel.com)



## We Have the Latest in Back-to-School Basics

School supplies are no longer limited to paper, pencils, folders, and notebooks. To stay connected to others and keep their busy schedules in check, today's students need access to powerful communications tools as well.

KMTelecom is here to help. We offer a variety of affordable, convenient services that you'll want to put on your back-to-school shopping list, including:

- **High Speed Internet** that allows kids to do online research and homework assignments more quickly and efficiently.
- **Cellular Phone Plans** so kids can stay in touch during hectic days and let you know if they're running late.
- **Long Distance Calling Plans** to keep your entire family connected, particularly if you have a college student away from home.
- **Digital TV** with high-quality images and sound — the perfect diversion when it's time for a study break.
- **Money-saving Bundles** that combine the services you need most into one affordable package.

Are your students prepared for the school year ahead? Give KMTelecom a call today at 634-2511 to learn more about all of our back-to-school basics. Or visit us online at [www.kmtel.com](http://www.kmtel.com).

## Back-to-School Special (\$90 savings!)

Free High Speed Internet installation when you call before September 30, 2010, to schedule your install.



## Talk Anytime Long Distance

With KMTelcom Talk Anytime Long Distance plans, you can talk all you want from your home phone. No more waiting until a specific time to place long distance calls.

## Talk Anytime – Unlimited

**Unlimited Nationwide Calling!**  
\$31.95 per month\*  
no per minute rate

*The plan applies to voice calls only. It does NOT allow for long distance calls for the purpose of connecting to a dial-up Internet service provider outside of your local calling area. Landline to cell phone calls are covered under this plan.*

## Talk Anytime – 500

\$21.95 per month\*  
500 minutes included  
10¢ per minute overage

## Talk Anytime – 100

\$5.95 per month\*  
100 minutes included  
10¢ per minute overage

## Talk Anytime

Pay as you talk\*  
8¢ per minute

*\*Plan applies to residential customers only. \$1.95 monthly fee applies to each plan. Pricing is subject to change. Call coverage includes all 50 states plus Canada, Puerto Rico, and US Virgin Islands. Separate international rates apply. Calls made to areas outside of Minnesota are subject to a USF charge. Some restrictions may apply. Calls are billed in 1 minute increments.*



## Consider KMCellular When Your Cellular Contract Expires

- Choose the phone that suits your needs for as low as FREE with a 2-year contract.
- Get Unlimited Texting for up to five family members – ONLY \$30/month!
- Unlimited Mobile to Mobile calling with over 60 million subscribers nationwide.
- Talk all you want. Never use your minutes with MyGroup. Add friends on other networks, office numbers or home numbers, and receive unlimited calling to those in your group.

**We offer competitive plans and great nationwide service. Check out KMCellular!**

## Get Internet Directions from Website Compass

It can be tough to keep up with changing Internet technologies and learn to use the vast number of online resources most effectively. That's why KMTelcom offers you convenient access to the online version of *Website Compass* magazine.

Whether you're an Internet "newbie" or an experienced veteran, you're sure to find information you can use about Internet tips, trends, troubleshooting, and terms. *Website Compass* is an invaluable resource for virtually anything you do online, both at home and in the workplace. Learn about some of today's most popular websites and online

activities, see answers to "Frequently Asked Questions" about Internet-related topics, and get step-by-step tutorials on dozens of common tasks involving browsers and e-mail programs.

To access the magazine, just visit our website at [www.kmtel.com](http://www.kmtel.com) and click the "Website Compass" link. Printed copies of *Website Compass* magazine are also available free at our office.





## Who Chooses the Channels?

Answers to this and other frequently asked questions

### How does KMTelecom determine the list of channels in your lineup?

KMTelecom has contracts with the content providers that require certain channel locations in our lineup, the carriage of their affiliate channels, minimum carriage requirements, and packages in which we must provide the channels to our customers. These contracts make it difficult for us to change channel locations or remove/add channels.

Content providers often do what's referred to as "tying" channels – this means they require us to take several of their affiliate channels in order to get the one channel we are interested in. They either don't offer the channel we are interested in à la carte, or they make the à la carte rate so high we are basically forced to take the group of channels.

### Will I ever be able to purchase only the channels I want to watch?

Many consumers would like to be able to pick and choose their TV channels and purchase them à la carte. Unfortunately, due to the channel tying described above, à la carte TV is not currently possible via any cable or satellite provider, including KMTelecom.

There's been much discussion in recent years with the Federal Communications Commission (FCC) about the programming tactics of the content providers. So far, the FCC has done little to regulate this aspect of the business.

### Why does my bill keep going up?

KMTelecom pays for 95 percent of the programming that is shown in our channel lineups. Only a few local channels do not require monthly subscription fees to be paid from us to the content providers.

We buy our programming from content providers such as ESPN, Disney and Fox Sports North, just to name a few. We pay rates per subscriber each month for the programming on our channel lineup. The vast majority of your monthly digital TV bill pays for this programming. It's important to note that the rates we are given in our rural communities are almost always higher than what is offered to larger companies in more populated areas. We have very little control in determining the rates as most contracts are a "take it or leave it" offer from the content providers.

If you have questions about our TV programming and rates, please call us at 634-2511.

## Check Your E-mail While Traveling

When you're away from your home computer due to a vacation, you can still stay on top of your e-mail thanks to WebMail from KMTelecom. WebMail lets you check your KMTelecom e-mail from anywhere you have Internet access, such as a public computer in your hotel or a friend's laptop.

If you haven't tried WebMail yet, we encourage you to do so — it's free and very convenient!

### Here's how easy it is to use:

- Go to [www.kmtel.com](http://www.kmtel.com).
- Click on "webmail" in the top right corner.
- Enter your e-mail address and password.
- Click "Get Mail."

Your e-mail messages will then be displayed for you to read and manage as usual. If you have questions about using WebMail, please call us at 634-2511.

**\$25**

### Win a \$25 Credit on Your KMTelecom Bill

Fill out this form, clip it, and return it with your next bill for a chance to win a **\$25 credit** to your account. Return it by September 30th, 2010, to be eligible. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Congratulations to our June 2010 winner, Rich Tune from Kasson!

**KMTelecom**  
Where technology comes with a human touch

## You Know You're Living in 2010 When...

1. You accidentally enter your password on the microwave.
2. You haven't played solitaire with real cards in years.
3. You e-mail the person who works at the desk next to you.
4. Your reason for not staying in touch with friends and family is that they aren't on Facebook.
5. You pull up in your own driveway and use your cell phone to see if anyone is home to help you carry in the groceries.
6. Leaving the house without your cell phone, which you didn't have the first 20 or 30 (or 60) years of your life, is now a cause for panic. You turn around to go get it.



## Scholarship Winners Announced!

KMTelecom is pleased to announce the 2010 scholarship recipients. KMTelecom has been a supporter of continuing education for many years through its contribution to the Dollars for Scholars scholarship fund. This year, **\$9,250** in awards will be split between the following 2010 graduates. Congratulations!



**Dakota Heiserman** - Dakota is the son of Jim and Mary Heiserman. In the fall, he plans to attend Massachusetts Institute of Technology to pursue a major in Computer Science.



**Jacob Manitz** - In the fall, Jacob plans to attend the College of Visual Arts in St. Paul, majoring in Illustration. He is the son of Jay and Deb Manitz.



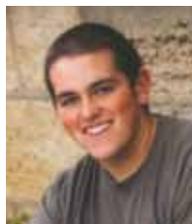
**Shane McWhirter** - Shane is the son of Tom and Barb McWhirter. He plans to attend St. Thomas University in the fall and pursue a degree in PreMed.



**Christopher Paradise** - Chris plans to attend St. Olaf College and major in BioTechnology. He is the son of Guy and Alisa Paradise.



**James Peterson** - James is the son of Rick and Deb Peterson. He plans to attend the University of Notre Dame and major in Mathematics.



**James Sannes** - Jim plans to attend Northwestern University in Evanston, Illinois, majoring in either Statistics or Broadcast Journalism. He is the son of Candy McKern and Mark Sannes.