



Back-to-School Special (\$90 value)

School supplies are no longer limited to paper, pencils, folders, and notebooks. To stay connected to others and keep their busy schedules in check, today's students need access to powerful communication tools as well. KMTelecom's high speed Internet allows kids to do online research and homework assignments more quickly and efficiently. Are your kids prepared for the school year ahead?

FREE high speed Internet installation when you call before September 30, 2011.

KMTelecom

18 Second Avenue NW
Kasson, MN 55944-1491
634-2511

Local call for KMTelecom customers in Kasson, Mantorville, Rock Dell and Dodge Center

Office Hours

Monday-Friday 8:00am to 5:00pm
For help with service problems during non-business hours, please call 634-2505.

Business Office Closed

Monday, September 5th
In observance of Labor Day
Thursday, November 25th
For Thanksgiving

24/7 Internet Help Desk

Kasson, Mantorville Area 634-2575
Rock Dell Area 634-2575 (FREE call)
Dodge Center Area 633-2575

WildBlue

Sales/Inquiries 866-677-8677
or 507-634-5692
Technical Support 888-232-3796

Visit Us Online

www.kmtel.com



New FTTH Network in Mantorville

Fiber to the Home (FTTH) construction continues in Mantorville. The new FTTH network will allow us to bring you all your communications services over a fiber-optic cable that goes directly into your home or business—the best technology available. Fiber has virtually unlimited capacity to bring telephone, Internet, digital television, and other services to our customers. KMTelecom is making this large investment in infrastructure so that no matter what applications the future brings, you will be able to receive the speed and quality that you need.

This improved service will not require our customers to pay more for their existing services. However, some of the upgraded services you will have access to are:

High Speed Internet up to 20M with synchronous speeds; meaning your upload is equal to your download speeds.

KMTV will offer High Definition TV with over 25 channels and Whole-Home DVR—watch recorded shows on any connected TV in your home. You can schedule and delete recordings from any room. Start a recorded show in one room and finish it in another.



City of Mantorville map showing the new FTTH area.

These new services are targeted to be available in the City of Mantorville for the 4th quarter of 2011 and in the County Road 15 area for the 1st quarter of 2012.



Map of the County Road 15 area showing the new FTTH area.



EMPLOYEE SPOTLIGHT: Cory Orser

You will notice a new face as you visit KMTelecom. We are very happy to welcome, Cory Orser as our new receptionist. Cory enjoys spending time making memories with her family; husband Scott and three awesome children, Taryn 9; Blake 7; and Beau 3. They enjoy outdoor activities and competitive sports.

An interesting honorable fact about Cory is that she is a United States Air Force veteran. Cory had the honor of serving our country for four years and another four years as a military wife. Cory lights up when she talks about the experiences she had traveling around the world in a military capacity.

Welcome aboard Cory! We are delighted to have you join our team.



**Know what's below.
Call before you dig.**

KMTelecom
Where technology comes with a human touch



KMTelecom Stadium

This great aerial photo of the KMTelecom Stadium was taken by Jerry Berg, a loyal KMTelecom customer. Opening night celebration is scheduled for September 9, 2011, at 7:00pm, K-M versus Pine Island football game. Come out and join KMTelecom as we celebrate the Inaugural Season 2011 of the KMTelecom Stadium!

KM Cellular

3 X FREE

FREE
3 months cellular service
or unlimited texting

FREE
Texting Phone

FREE
Activation



Call 634-CELL (2355) for details!

2-year service agreement required. Offer expires September 30, 2011. Certain restrictions apply.

Don't Get Hooked by Phishing

KMTelecom wants you to be informed and aware as you go about your online activities. One potential scam to watch out for is phishing, where crooks try to get you to divulge personal information through the use of legitimate-looking emails and websites. For example, you may receive an email that looks like it's from your bank, saying your account information needs to be updated immediately for security purposes. **DON'T FALL FOR IT.** The scammers are trying to commit identity theft to gain access to your accounts.

Awareness of phishing tactics is the best way to avoid becoming the latest victim of these online thieves. Here's how to protect yourself:

- 1. No reply.** It sounds obvious but don't reply to unsolicited messages, especially those asking for personal information. Legitimate companies never solicit information this way.
- 2. Don't click links.** Links in phishing messages appear to go to a legitimate website but actually redirect you elsewhere. Instead of clicking, call the company using a phone number you know is legitimate. Or type the company's Web address directly into the browser to learn how to contact the company.
- 3. Not by email.** Don't provide personal information by email—it's not secure. When providing information through a website, make sure it's secure by checking to see if <https://> is in the Web address and a padlock icon appears on the browser's status bar.
- 4. Antivirus, all the time.** Make sure antivirus and firewall software is always running and updated. This helps to keep viruses, worms, spyware, and keystroke loggers off your computer.

If you should fall prey to a phishing scheme, take these steps immediately:

- 1. Contact your financial institution.** Let bank officials know what happened and they can block access to your accounts and often reimburse you for fraudulent charges.
- 2. Contact credit reporting agencies.** Protect your credit by letting these organizations know about the incident. The three main U.S. credit reporting agencies are TransUnion (www.transunion.com), Equifax (www.equifax.com), and Experian (www.experian.com).
- 3. Contact the FTC.** The Federal Trade Commission investigates and prosecutes consumer fraud. You can file a complaint at www.ftc.gov/bcp/edu/microsites/idtheft as well as learn more about identity theft and how it works.

Phishers may try to lure you in, but you don't have to bite. Be careful!



Let Us Help

At KMTelecom, we pride ourselves on being open, available and responsive to any issues our customers report to us. But the fact remains that we can only be responsive to issues we are told about.

If your Internet, telephone, television, cellular or any of the features of these services are not working to your satisfaction, we want to know. Did we install your new services and you think we need to do a better job cleaning up after ourselves? Just say so. You can always call our office at 634-2511, Monday through Friday. If your troubles occur outside of those times, our 24/7 technical support team is ready to assist you as well, just call 634-2511.

\$25

**Win a \$25
Credit on Your
KMTelecom Bill**

Fill out this form, clip it, and return it with your next bill for a chance to win a \$25 credit to your account. Return it by September 30, 2011, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Congratulations to our June 2011 winner, Keith and Judy Ruport from Kasson!

Broadcasters Looking to Raise Fees Again — Are KMTV rates going up?

In the coming months, KMTelecom will begin negotiations with local broadcasters (NBC, ABC, Fox, and CBS) for retransmission consent fees. Retransmission consent fees are the fees that the local broadcasters charge KMTelecom and other cable TV providers to carry their networks on our system. What used to be a free channel to operators has now become a significant revenue source to the broadcasters. Also, the networks have increasingly added bundles of cable channels into the negotiations requiring us to take more channels than we want at prices higher than we want to pay.

As always, we will do our best to negotiate a fair rate with the broadcasters but if past experience is any indicator, the negotiations are typically a one-way street. We have two options—pay the exorbitant rate or lose the network. In the past, we have chosen to continue carriage of these channels at the higher rates. However, we want to make our customers aware that there could also be “blackouts” of channels during these negotiations if the broadcasters try to bully us into an unreasonable rate.

Unfortunately, what all this means to our video customers is a very probable rate increase in 2012. Unless we see regulation and changes at the Federal Communications Commission (FCC) in regards to the rules surrounding retransmission fees, we will be forced to continue to raise our rates to cover these increased costs.

Scholarship Winners Announced!

KMTelecom is pleased to announce the 2011 scholarship recipients. KMTelecom has been a supporter of continuing education for many years through its contribution to the scholarship funds at the Kasson-Mantorville and Triton Schools. This year, **\$9,350** in awards will be split between the following 2011 graduates. **Congratulations!**



Garret Garness - Garret is the son of Kenneth and Virginia Garness. In the fall, he plans to attend Ohio University in Athens to wrestle and pursue a major in Sports Administration.



Katie Handevidt - In the fall, Katie plans to attend the RCTC and Winona State, majoring in Elementary Education. She is the daughter of Brad and Amy Handevidt.



Jacob Hauschild - Jacob is the son of Paul and Kristi Hauschild. He plans to attend St. Olaf College in the fall and pursue a degree in Political Science and International Relations.



Shafer Knoepke - Shafer plans to attend University of Kentucky this fall pursuing a major in Pre-Medicine. Shafer is the son of Curtis and Becky Knoepke.



Karlyn Leth - Karlyn plans to attend University of Massachusetts in Boston and major in Exercise and Health Sciences. She is the daughter of Tony and Shawn Leth.



Stephanie Marquardt - Stephanie plans to attend Gustavus Adolphus College pursuing a major in Biology. She is the daughter of Rodney and Georgine Marquardt.



Ryan Trowbridge - Ryan is the son of Britt Trowbridge and Susan Schultz. He plans to attend the RCTC and major in Nursing.



Lucas Unger - Lucas plans to attend the University of St. Thomas, majoring in Mechanical Engineering. He is the son of Daniel and Jeanie Unger.