

Intellifi Mobile App

Router Management

Initial Router Setup

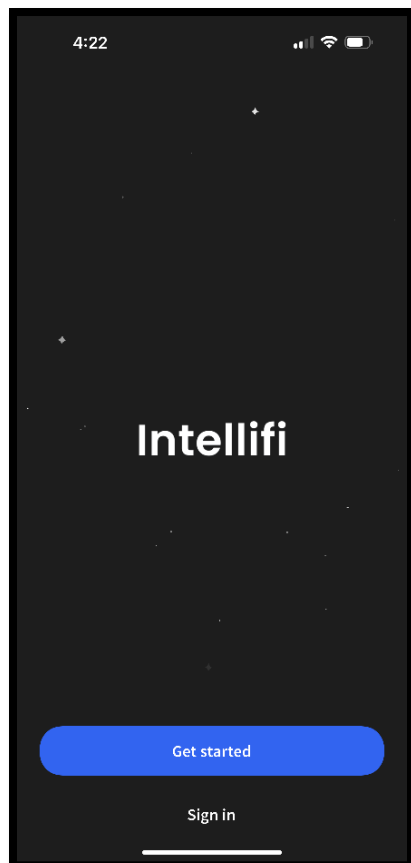
The first time you open the Intellifi Mobile App, you will be prompted to complete an initial setup to manage the router, starting with setting yourself up as an authorized Intellifi Mobile App user by establishing a personal login ID and password. This is a one-time activity only.

Controller and Satellite Defined: Within the Intellifi Mobile App, the **controller** is the primary service delivery gateway that forms the heart of the network and the **satellite** is an extender unit that works with the controller to expand the Wi-Fi mesh network coverage. The **controller** and **satellite** may also be referred to as **routers**.



Step 1 - Download Intellifi Mobile App:

On your mobile device, download the **Intellifi Mobile App** from the App Store.



Step 2 - Launch and User Setup:

When you open the **Intellifi Mobile App** it will ask you for your location. Don't worry, you can always remove location setting later if you would like. Let's **get started!**

Click on **"Get started"** to set up your account.

4:26

←

Create your account

First name ⓘ

Jon

Last name ⓘ

Doe

Email

jdoe@kmtel.com

Password ⓘ

Repeat Password

☒ I certify that I agree to the [Terms and Conditions](#) and I have read the [Privacy Policy](#).

Create account

Step 3 – Create your account. Tap each field and fill in the following information:

First Name: Your first name

Last Name: Your last name

Email Address: Your email address, which serves as your app login username.

Password: This serves as your app password on this device.

Review Terms and Conditions and check the box.

Click **“Create account.”**

4:38

←

Verify your email

Enter the 6 digit authentication code we just sent to your email, jdoe@kmtel.com

Code

6 digit code

Confirm

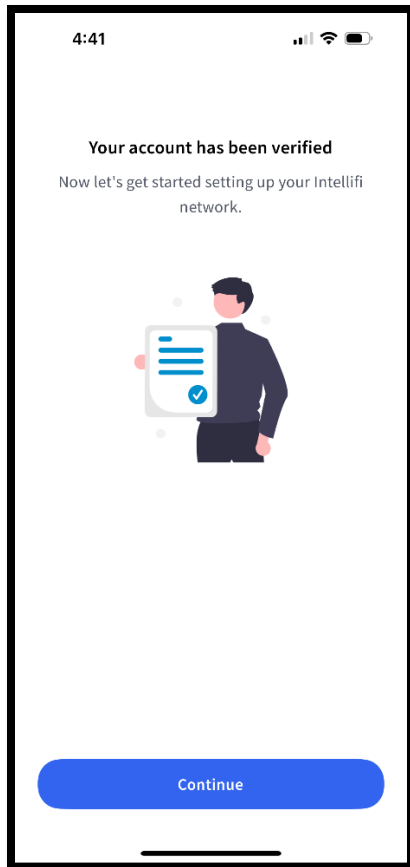
Resend code (51s)

Step 4 – Verify your email.

The Intellifi Mobile App will send a 6-digit code to the email address you entered above.

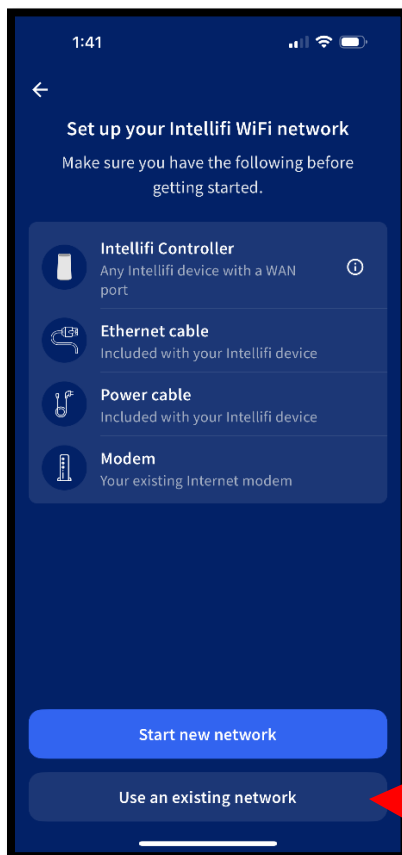
Enter the code and **Confirm.**

Note: If you don’t see the email in your inbox, check your Junk folder.



Step 5 – Your account has been verified

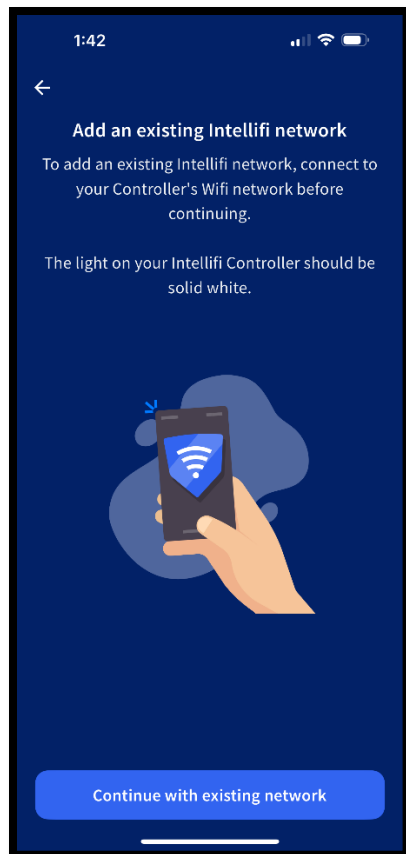
Now let's get started setting up your Intellifi network.
Click **Continue**.



Step 6 – Set up your Intellifi WiFi network

This step will happen once the WiFi router has been installed by the KMTelecom Tech.

Select **"Use an existing network"**

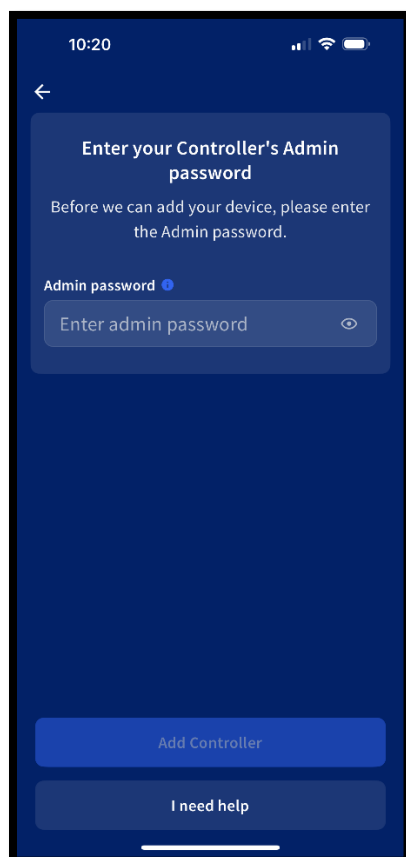


Step 7 – Add an existing Intellifi network

Connect your cell phone to your Controller's WiFi network before continuing.

Bring your phone near the Intellifi Controller. The light on your Controller should be solid white.

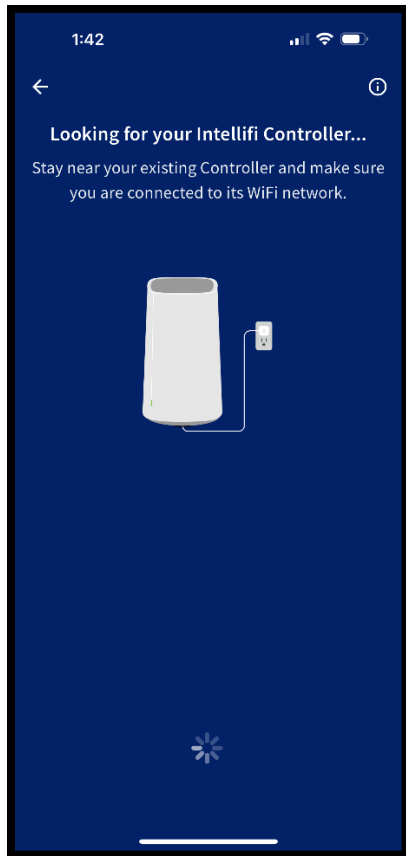
Select **“Continue with existing network.”**



Step 8 – Controller's Admin Password

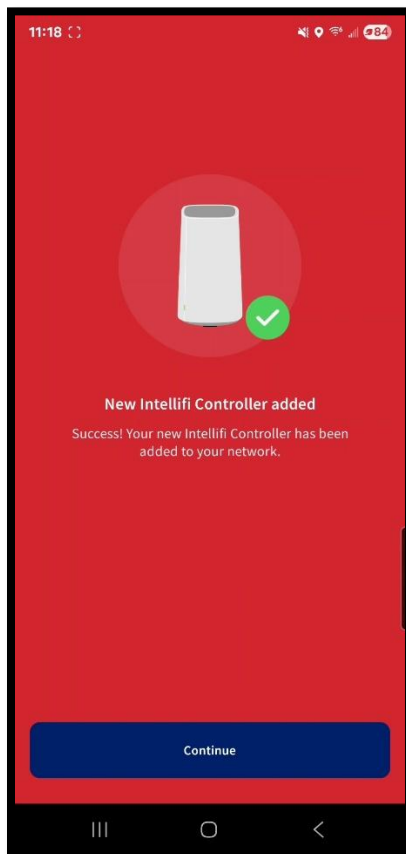
Add your Admin password so we can continue adding your device. The Admin password will be assigned to you by KMTelecom.

Select **“Add Controller”** to continue



Step 9 – Looking for your Intellifi Controller

This will take a few minutes.



Step 10 – Intellifi Controller Added

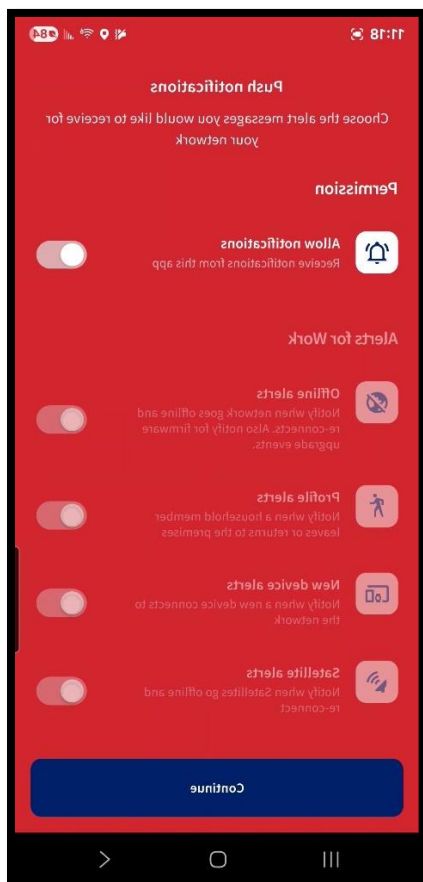
The existing network's Intellifi Controller was found and added.

Select **“Continue”** to add this device to your account.



Step 11 – Finishing Network Setup

This will take a few minutes. Please wait while the network is set up.



Step 12 – Push Notifications

This is where you will choose the alert messages you would like to receive for your network. Activate the slider button to turn on.

Allow notifications – this will send a notification to your cell phone.

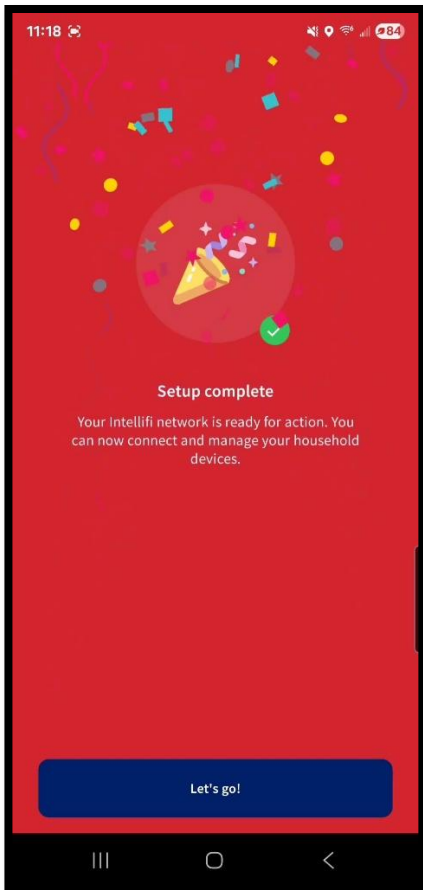
Offline alerts – you will be notified if your network goes offline or reconnects or firmware upgrades.

Profile alerts – you will be notified when a household member leaves or returns to the premises.

New device alerts – you will be notified when a new device connects to your network.

Satellite alerts – you will be notified when satellites go offline and reconnect.

Select **“Continue.”**

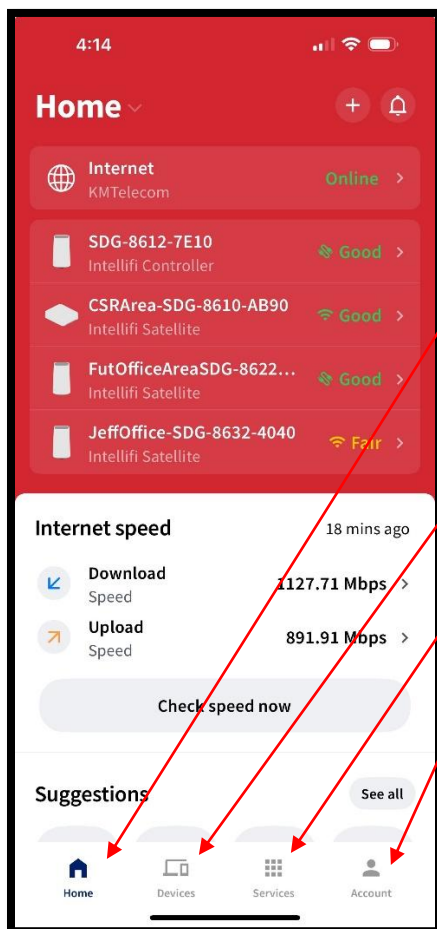


Step 13 – Setup Complete!

Success! Your new Intellifi Controller has been added to your network.

You can now connect and manage your household devices.

Select **“Let’s go!”**



What can you do once the app is set up?

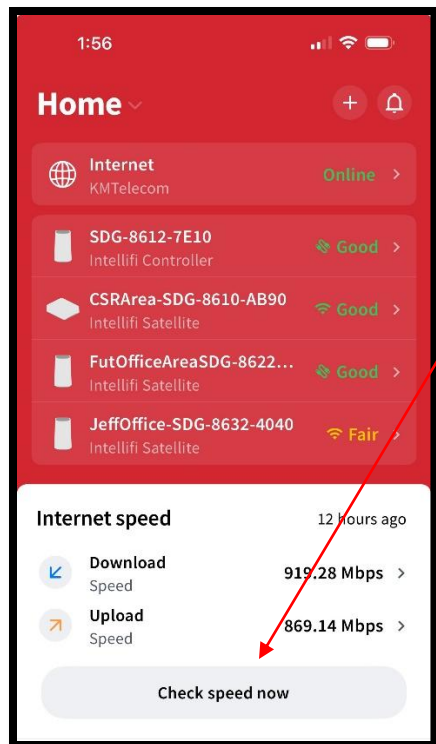
Home – this button will always take you back to the Home Screen.

The Home screen will show your Controller and Satellites and their status.

Devices – These are the internet devices and other data points about your network, connected to your controller (*router*).

Services – Manage the services available.

Account – this is the button that will take you to your account where you can manage your settings.



Home

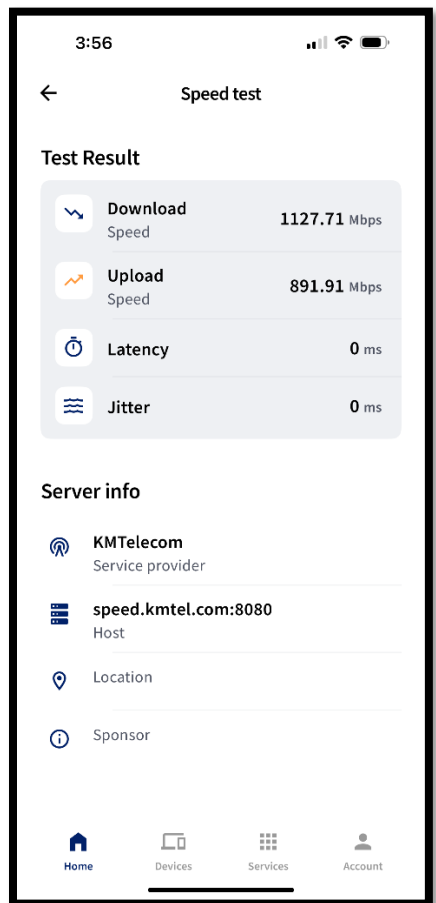
Speed Test

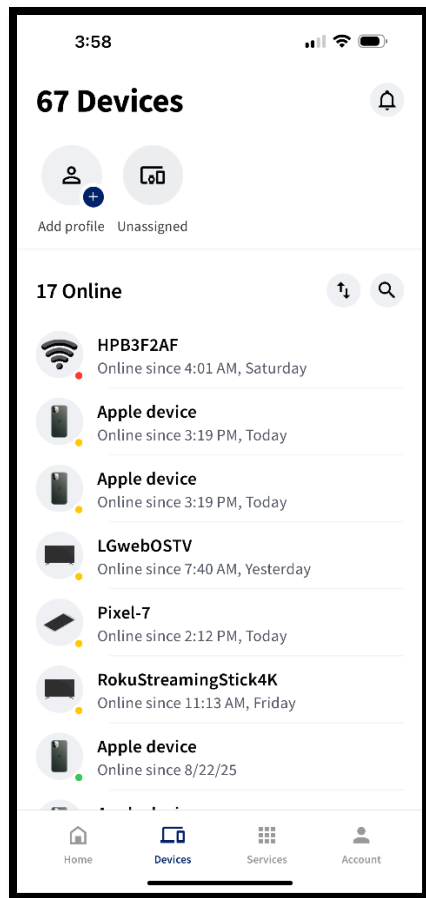
Check your Download and Upload speeds

The next screen will give you the **Test Results** for the speed test.

Suggestions

This section give quick links to **Services**. Reference page 9 for further details.





Devices

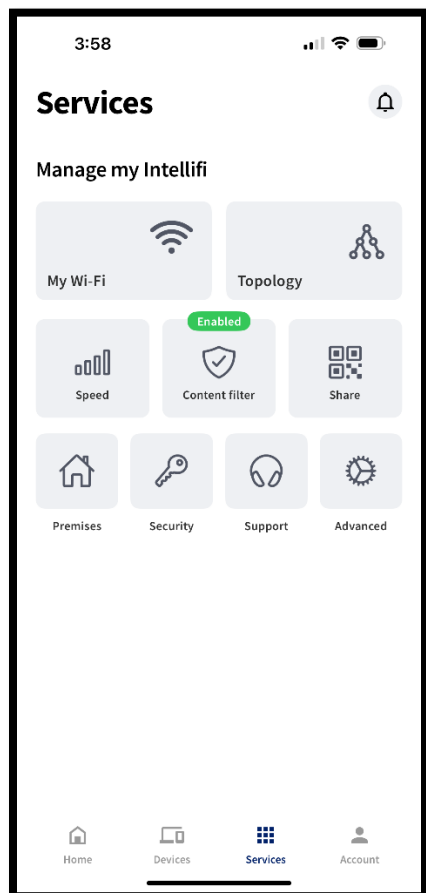
Number of Devices – this screen will show you the number of devices connected to your network. The dot next to each device will give you an indication of the signal that devices is getting. By clicking on that device you will see signal strength and suggestions for improving signal.

Red – Poor signal

Yellow – Fair signal

Green – Good signal

You also have the ability to personalize the devices by clicking on the device. Name it and assign a profile.



Services

My Wi-Fi – You will find your Primary Wi-Fi and your Guest network. This is where you can **change your Wi-Fi password**.

Topology – Diagram of your Wi-Fi network.

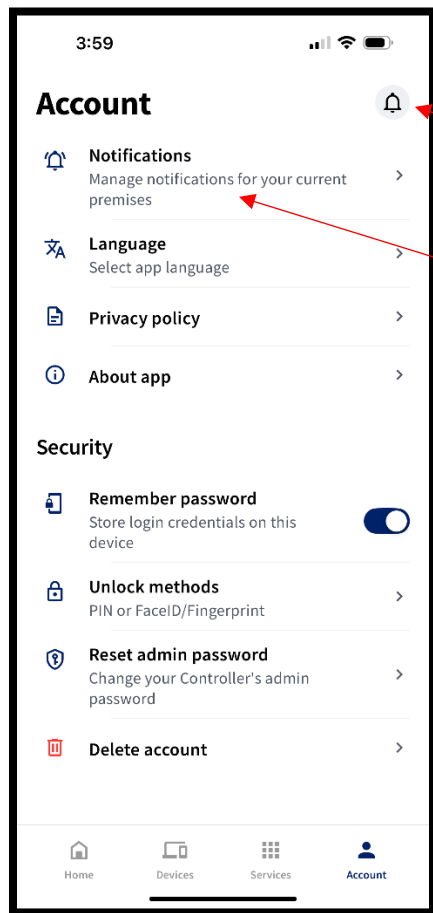
Speed – This is another location to **“Run speed test”** or see speed test history.

Content Filter – Filter options

Share – Simple way to share your Wi-Fi network. Have your guests pull up the camera on their phone and scan the QR Code. This will quickly give them access to your Wi-Fi network.

Security – This gives you the ability to pause internet access for all unassigned devices connected to your network until you assign them a profile.

Support – If you need technical support, this gives you the information you will need to make contact.



Account

Bell – Notifications alert - this bell will appear on all pages. If you have a notification, you will see a number next to the bell. Simply click and view.

Notifications – Tap to see system generated notification alerts. Turn on or off based on your need.

Language – Tap to select a different language setting.

Privacy Policy – Tap to review

About App – Tap to review

Security

Remember password – select this option to store login credentials on this device.

Unlock methods – this gives the option to require a PIN to use the app.

Reset admin password – this is where you can change your Controller's admin password.

Delete account – Tap to review